Simplicity, the Ultimate Sophistication



Technical support engineer

Information about the position

Place of work Lesná 52, 900 33 Marianka

Contract type Full-time / Part-time
Attendance • On site

Remotely

Salary offered
Job description,
responsibilities and duties

Competitive to the market

 Support engineer is responsible for handling communication with our customers responding the questions or analyzing the customer requests.
 Engineer is testing our cameras in different conditions, patterns and environments to find configurations where camera does not behave correctly.

Typical tasks

- Communication with customers
- Reproduction of the problem described by customer
- Determination of root cause of the problem
- Communication with team members about the possible solutions
- Testing of cameras in different environments

Requirements for the employee/ candidate / applicant

Required education University education (Bachelor's degree)

Skills

Language skills
 English

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- Personality requirements and skills
- Reliability, Responsibility
- Positive Attitude, Motivation, Passion
- Self-Motivated/Ability to Work With Little or No Supervision
- Willingness to Learn

Preferred skills

- Experience with
- Cameras
- Embedded systems
- Computer hardware
- Programming in C++