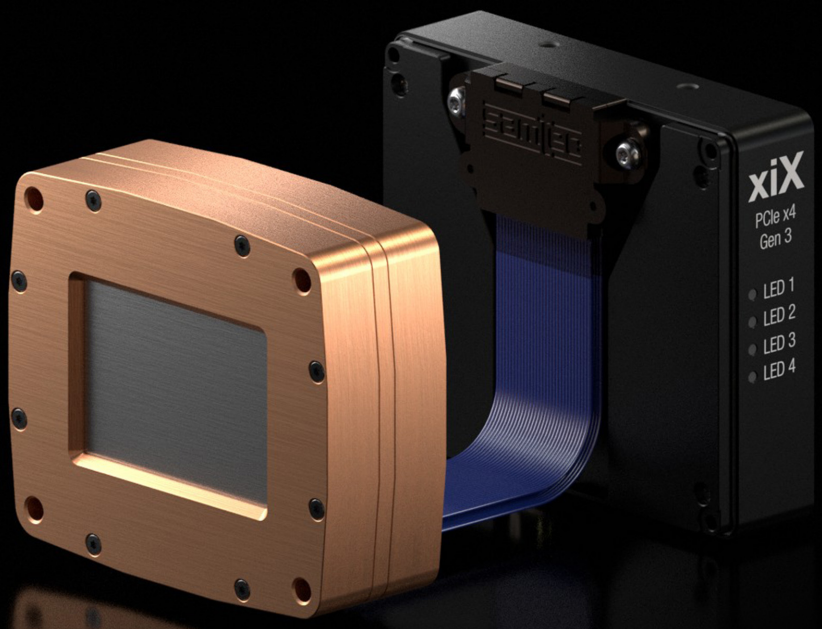
ximea




# xiRay-xiX

[ksi-ɹeɪ] or [sai-ɹeɪ]

- High-resolution PCIe X-ray camera series

XIMEA Cameras •
Technical Manual •
Version v260902 •

# Introduction

## About this manual

Dear customer,

Thank you for purchasing a product from XIMEA.

We hope that this manual can answer your questions, but should you have any further queries or if you wish to claim a service or warranty case, please contact your local dealer or refer to XIMEA Support on our website: www.ximea.com/support

The purpose of this document is to provide a description of XIMEA Cameras and to describe the correct way to install related software, drivers and run it successfully. Please read this manual thoroughly before operating your new XIMEA Cameras for the first time. Please follow all instructions and observe the warnings.

This document is subject to change without notice.

## About XIMEA

XIMEA is one of the worldwide leaders for innovative camera solutions with a 30-year history of research, development and production of digital image acquisition systems. Based in Slovakia, Germany and the US, with a global distributor network, XIMEA offers their cameras worldwide. In close collaboration with customers XIMEA has developed a broad spectrum of technologies and cutting-edge, highly competitive products.

XIMEA's camera centric technology portfolio comprises a broad spectrum of digital technologies, from data interfaces such as USB 2.0, USB 3.1 and PCIe to cooled digital cameras with CCD, CMOS and sCMOS sensors, as well as X-ray cameras.

XIMEA has three divisions – generic machine vision and integrated vision systems, scientific imaging and OEM/custom.

Our broad portfolio of cameras includes thermally stabilized astronomy and x-ray cameras, as well as specialty cameras for medical applications, research, surveillance and defense.

## Contact XIMEA

XIMEA is a worldwide operating company


| Headquarters, Sales worldwide | Sales America | R&D, Production |
|---|---|---|
| XIMEA GmbH<br>Am Mittelhafen 16<br>48155 Münster<br>Germany | XIMEA Corp.<br>12600 W Colfax Ave., Suite A-130<br>Lakewood, CO 80215<br>USA | XIMEA s.r.o.<br>Lesná 52<br>900 33 Marianka<br>Slovakia |
| Tel: +49 (251) 202 408-0<br>Fax: +49 (251) 202 408-99 | Tel: +1 (303) 389-9838<br>Fax: +1 (303) 202-6350 | Tel: +421 (2) 205 104 26<br>Fax: +421 (2) 205 104 27 |

| | |
|---|---|
| Web | www.ximea.com |
| General inquiries | info@ximea.com |
| Sales | sales@ximea.com |
| Support | XIMEA Support |

## Standard conformity

These models have not been EMC certified, yet: all models in this manual (refer to the table Models and sensors overview).

## RoHS conformity




Figure 1: Standard conformity RoHS logo

The products described in this technical manual comply with the RoHS-3 (Restriction of Hazardous Substances) Directive 2015/863/EU.

## WEEE conformity



Figure 2: Standard conformity WEEE logo

The products described in this technical manual comply with the WEEE (Waste Electrical and Electronic Equipment) Directive 2012/19/EU.

## GenICam GenTL API




The GenICam/GenTL standard offers a device-agnostic interface for the acquisition of images and other data types, as well as for communication with devices. This enables each XIMEA camera to function as a GenTL Producer, facilitating the capture of images through a standardized transport layer interface.

## Disclaimer

This document and the technical data contained herein are for descriptive purposes only and not binding. They are not to be construed as warranted characteristics or guarantees of properties, quality or durability in the legal sense. Specifications are subject to change without notice. The information contained in this document is provided “as is” without warranty of any kind.

## Helpful links

| | |
|---|---|
| XIMEA Homepage | http://www.ximea.com/ |
| XIMEA Support | https://www.ximea.com/support/wiki/allprod/Contact_Support |
| Frequently Asked Questions | http://www.ximea.com/support/wiki/allprod/Frequently_Asked_Questions |
| Knowledge Base | http://www.ximea.com/support/wiki/allprod/Knowledge_Base |
| XIMEA Software Package | https://www.ximea.com/support/wiki/apis/APIs#Software-packages |
| Vision Libraries | http://www.ximea.com/support/projects/vision-libraries/wiki |
| XIMEA General Terms & Conditions | http://www.ximea.com/en/corporate/generaltc |

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# 1 xiRay camera series

## 1.1 What is xiRay



The CMOS cameras are equipped with a PCI-Express interface allowing data throughputs up to 32 Gbit/s. The separation of the sensor head from the camera body can further assist with building various multicamera systems.

The xiRay cameras are integrated devices - meaning that the Scintillator is part of the camera. Instead of a lens, the camera has a fiber-optic plate bonded to the sensor. Some models are available with a Taper which can increase the FoV (field of view) of the camera 2:1 or higher.

- 61 Mpx
- CMOS sensor - Sony IMX455
- PCIe FireFly x4 Gen3 interface
- 0.5 mm berylium plate, radiation hardened glass

## 1.2 Advantages

| | |
|---|---|
| Precise | Built with CMOS sensors from Sony for sensitivity and speed |
| Small | Ultra-precision, machined copper, aluminum alloy, CNC milled housing |
| Low consumption | Energy range 5 keV - 100 keV |
| Scientific | Suppressed dark current and noise during long exposures and low-light |
| Optimized | Low and high gain modes for best results in Full Well Capacity (FWC) and Dynamic Range (DR) |
| Cool | Thermoelectric Peltier TE Cooling enhanced with air |
| Stable | Built into a full metal housing that guarantees stability and longevity |
| Compatible | Support for Windows, Linux and MacOS, ARM, various Image Processing Libraries |
| Software interfaces | GenICam / GenTL and highly optimized xiAPI SDK |

## 1.3 Camera applications

- micro CT (Computed Tomography)
- soft X-Ray microscopy
- X-Ray spectroscopy
- coherent X-Ray diffraction
- crystallography
- non-destructive testing
- fluoroscopy
- plasma diagnostics
- radiography
- industrial CT scanning

## 1.4 Common features

| | |
|---|---|
| Sensor technology | CMOS |
| Acquisition modes | Rolling shutter, Global Reset Release |
| Sensor versions | backside illuminated (BSI) |
| Scintillator | phosphor composition GadOx: Eu, thickness 10 nm, grain 2.5 nm |
| SDK / API | programmable with C++ and C#, Python |
| Partial image readout | ROI / AOI (region / area), decimation and binning modes supported |
| Interface default | PCIe FireFly x4 Gen3 |
| General purpose I/O | 1x opto-isolated input, 1x opto-isolated output, and 4x non-isolated bidirectional I/O |
| Synchronization | hardware trigger input, software trigger, exposure strobe output, busy output |
| Cooling | thermoelectric peltier cooling and fan |
| Power consumption | typical consumption - 13.5 W |
| Environment | operating 0 to 50 °C on housing, RH 80 % non-condensing, –25 to 60 °C storage |
| Operating systems | Windows, Linux Ubuntu, macOS |
| Software support | API / SDK, adapters and drivers for various image processing Libraries |
| Firmware updates | Field firmware update through xiCOP tool |
| Viewer program | CamTool viewer |

## 1.5 Model nomenclature

| | |
|---|---|
| xiRay | MXxxxyT-zz-ooo |
| MX: | xiX family name |
| xxx: | resolution in 0.1 Mpx. e.g. 1.3 Mpx Resolution: xxx = 013 |
| y: | Color sensing |
| X: | x-ray |
| T: | Sensor technology |
| R: | Rolling |
| zz: | Vendor of the sensor |
| SY: | Sony |
| ooo: | |
| ooo: = GO: | GadOx scintillator (typically on XRAY cameras) |
| ooo: = TP2:1: | fiber optic, taper with magnification ratio 2:1 |
| ooo: = FA: | fiber optic, Plate 1:1 |

## 1.6 Models and sensors overview

| Camera model | Sensor model | Sensor type | Filter | Resolution [px] | Pixel size [µm] |
|---|---|---|---|---|---|
| MX610XR-SY-FA-CSI | Sony IMX455 | X-Ray | None | 9568 × 6380 | 3.76 |
| MX610XR-SY-FA-GO | Sony IMX455 | X-Ray | None | 9568 × 6380 | 3.76 |
| MX610XR-SY-TP2:1-CSI | Sony IMX455 | X-Ray | None | 9568 × 6380 | 7.52 |
| MX610XR-SY-TP2:1-GO | Sony IMX455 | X-Ray | None | 9568 × 6380 | 7.52 |

Table 1: List of camera models and their respective sensor models and filters

## 1.7 Accessories overview

The following accessories are available:

| Item P/N | Description |
|---|---|
| CBL-PB4-PWR-0M15 | Power cable with barrel connector 15 cm long |
| CBL-PB6-PT-0M30 | IO pig tail cable 30 cm long |
| CBL-ECUE-X4G3-0M30 | Cable Micro Assembly, Low-Profile FireFly, 30 cm |
| CBL-ECUE-X4G3-1M0 | Cable Micro Assembly, Low-Profile FireFly, 100 cm |
| CBL-ECUE-X4G3-2M0 | Cable Micro Assembly, Low-Profile FireFly, 200 cm |
| HA-1/2P-X4G3-MTP/FF-X8G3 | Ximea PCIe Dual FireFly x4 Gen 3 Host Adapter Card |
| ADPT-1/2/4P-X4G3-FF-X4/8G3-MTP | PCIe Adapter FireFly to MTP |
| ADPT-MX-X4G3-FF-X4G3-MTP | MTP Adapter for MX-X4G3-FF camera |
| ADPT-MX-X4G3-FF-X4G3-SFF | SFF Adapter for MX-X4G3-FF camera |
| CB-X8G3-FAN-COOLER-KIT | Heatsink Fan Cooler for X8G3 cameras with screws Kit |
| CB-X8G3-WAT-COOLER-KIT | Heatsink Water Cooler for X8G3 cameras with screws Kit |
| CBL-HQCD-0M15 | Highspeed Coaxial HQCD cable, 15 cm length |
| CBL-HQCD-0M50 | Highspeed Coaxial HQCD cable, 50 cm length |
| CBL-HQCD-1M0 | Highspeed Coaxial HQCD cable, 100 cm length |
| CBL-HQCD-2M0 | Highspeed Coaxial HQCD cable, 200 cm length |

Table 2: List of accessories available for xiRay cameras

## 1.8 Camera connection diagram

The diagram below shows the basic relationships between cameras and accessories based on their connectors and features. For detailed information about the products shown, visit our webpage, where the diagram includes reference links to the individual product pages:

XIMEA diagram

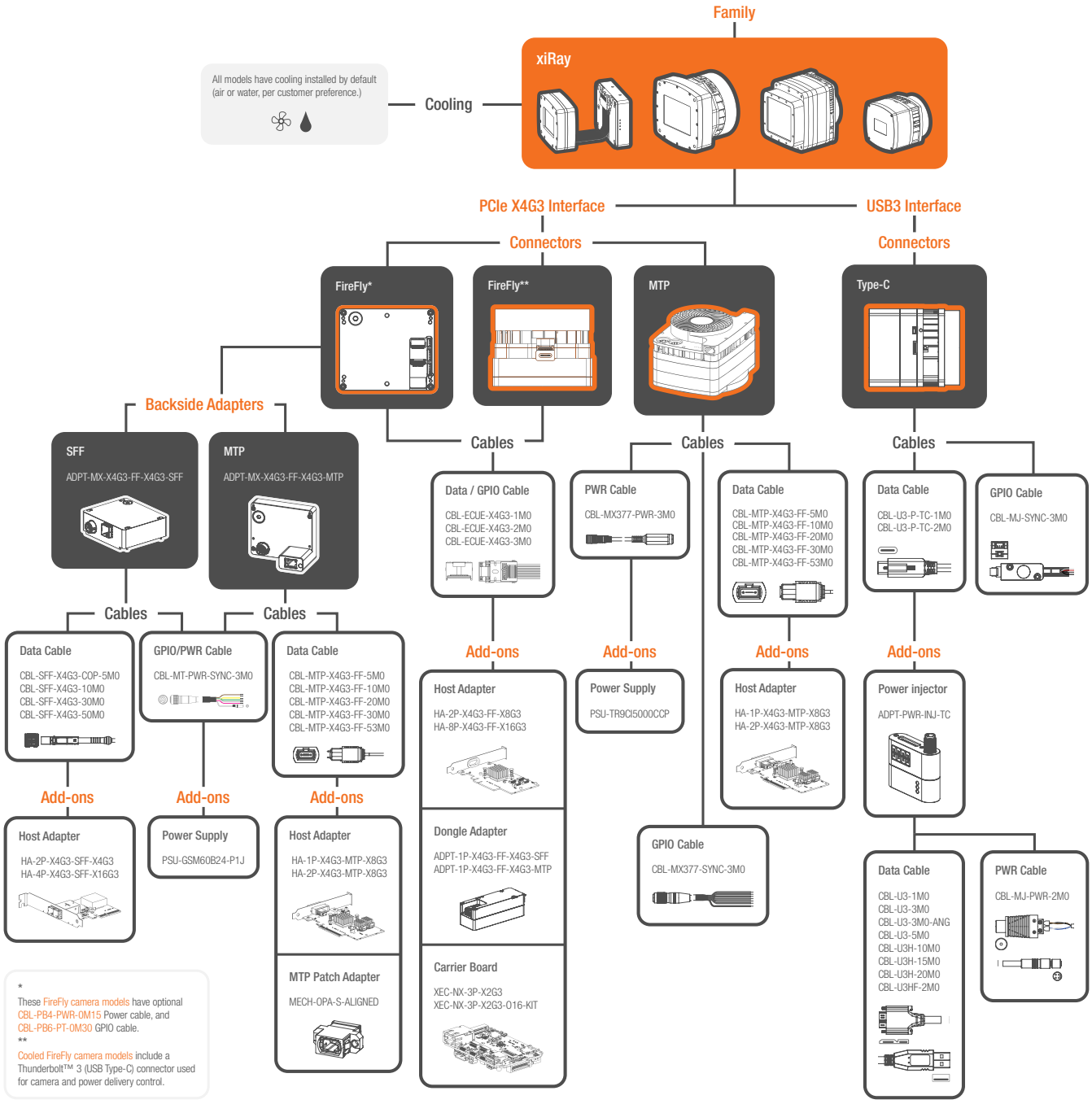



Figure 3: Diagram of accessories and specific connections for the xiRay camera family

# 2 Hardware specification

## 2.1 Power supply

The power consumption table can consist of several values:

**Supply voltage:** Voltage used for measuring the power consumption.

**Idle:** The average power consumption when the camera is powered, but not opened/initialized in software.

**Typical:** The average power consumption during streaming in the most power-intensive mode, (typically the one with the highest frame rate).

**Maximum:** The highest power consumption peak recorded during streaming in the most power-intensive mode, (measured using a current probe).

Power consumption of:
all models in this manual (refer to the table Models and sensors overview)

| Supply Voltage[1] | Consumption idle | Consumption typical | Consumption maximum |
|---|---|---|---|
| 12 V | 9.55 W | 13.5 W | 13.9 W |

[1]Supported voltage 12 - 24 V

Table 3: Power consumption of the specific models

## 2.2 General specification

### 2.2.1 Environment

| Description | Symbol | Value |
|---|---|---|
| Optimal ambient temperature operation | $T_{opt}$ | 10 to 25 °C |
| Ambient temperature operation | $T_{max}$ | 0 to 50 °C |
| Ambient temperature for storage and transportation | $T_{storage}$ | –25 to 60 °C |
| Relative Humidity, non-condensing | RH | 80 % |

Table 4: Environment

Housing temperature must not exceed 60 °C.

**Note:** The following parameters are not guaranteed if the cameras are operated outside the optimum range:

- Dark current
- Dynamic Range
- Linearity
- Acquisition
- Readout noise
- S/N ratio
- Durability

## 2.3 Mounting points

The mounting points available to the customer are shown below. Use only the designated threaded holes for mounting the camera. Utilize only the specified screws and torques when fastening.

Specific mounting information can be found in the dimensional drawings of the camera models located in section Dimensional drawings.

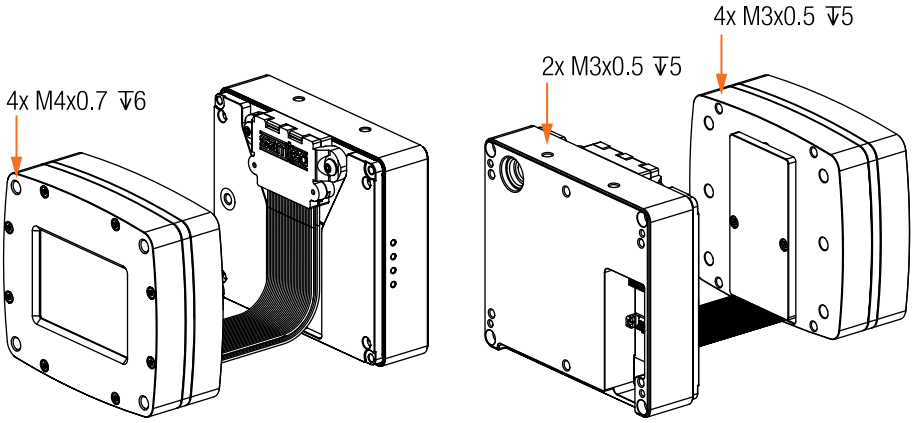



Figure 4: MX610XR-SY-FA-GO/CSI camera mounting points

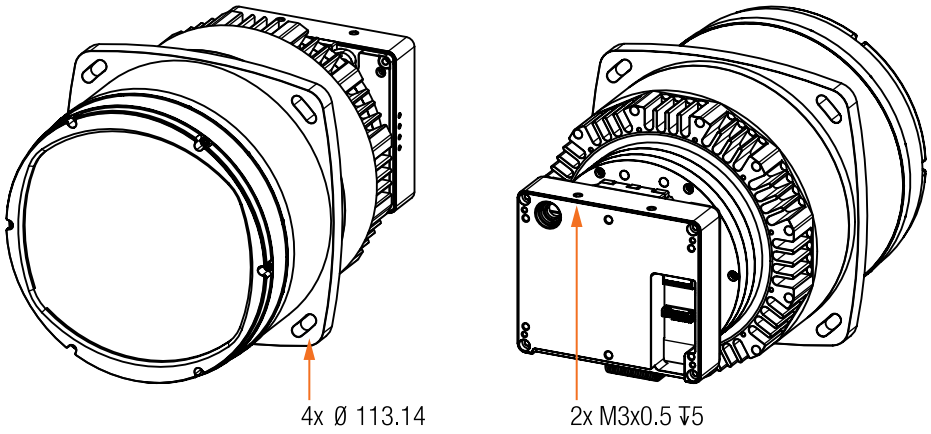



Figure 5: MX610XR-SY-TP2:1-GO/CSI camera mounting points

## 2.4 X-ray imaging path

### Focal Object Distance (FOD) and Focus Detector Distance (FDD)

The relationship between FOD (Focal Object Distance) and FDD (Focus Detector Distance) influences image sharpness and magnification.

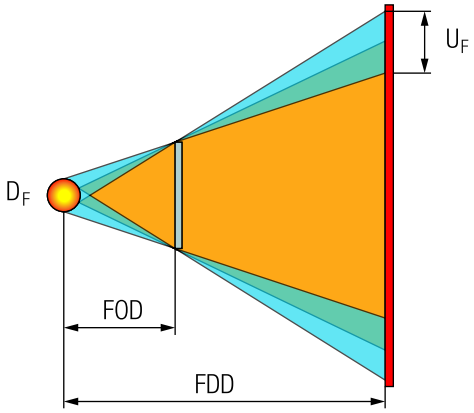



Figure 6: Geometric magnification and image blur

The image above illustrates how X-rays or light rays diverge from a focal point, creating an enlarged projection of an object. The magnification (M) is determined by the ratio:

$$M = \frac{FDD}{FOD}$$

where:

FOD is the distance from the focal source to the object

FDD is the distance from the focal source to the detector

As the magnification increases, the focal spot size introduces a penumbra (blurred edges), calculated as:

$$U_F = D_F \times (M - 1)$$

where:

$D_F$ is the focal spot size - a larger focal spot or an increased magnification results in greater blur

**Note:** Increasing FDD enhances magnification but also increases blur. Minimizing Df and optimizing FOD can improve image clarity. Understanding these principles is essential for achieving high-resolution imaging.

Cross-section corresponding to:
MX610XR-SY-FA-CSI MX610XR-SY-FA-GO

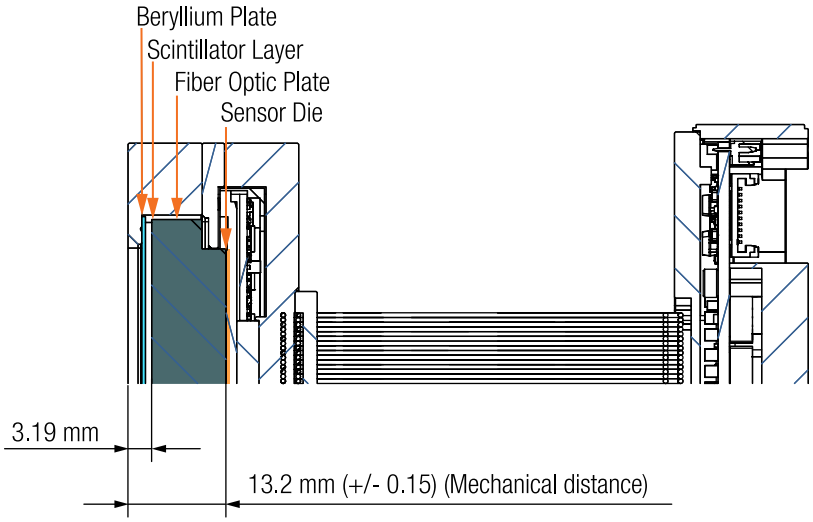



Figure 7: Cross section of MX610XR-SY-FA-GO/CSI camera models

| Parameter | Value |
|---|---|
| Scintillator | CsI 150 µm |
| FO Material | BYD61-4, 10 mm, 4 µm |
| FO Dimensions | FOP - 32.39 × 44.2 × 10 mm |
| Filter type | X-Ray Berilium window, 0.5 mm |

Table 5: MX610XR-SY-FA-CSI additional information

| Parameter | Value |
|---|---|
| Scintillator | GadOx:Eu, 10 µm, 5 mg/cm$^2$, 2.5 µm grain |
| FO Material | BYD61-4, 10 mm, 4 µm |
| FO Dimensions | FOP - 32.39 × 44.2 × 10 mm |
| Filter type | X-Ray Berilium window, 0.5 mm |

Table 6: MX610XR-SY-FA-GO additional information

Cross-section corresponding to:
MX610XR-SY-TP2:1-CSI MX610XR-SY-TP2:1-GO

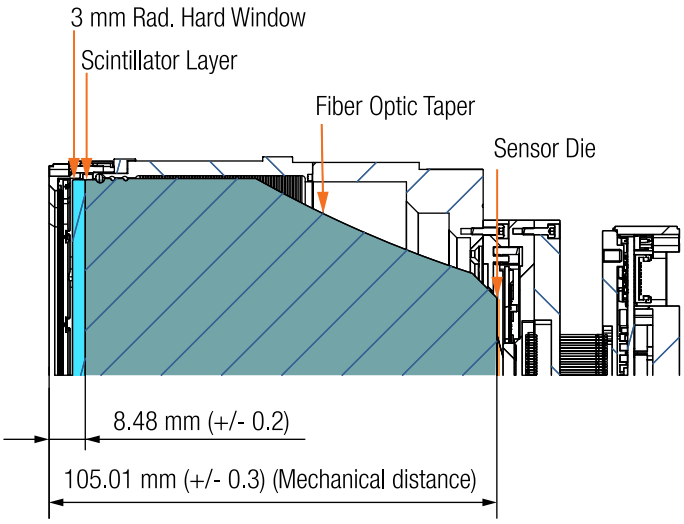



Figure 8: Cross section of MX610XR-SY-TP2:1-GO/CSI camera models

| Parameter | Value |
|---|---|
| Scintillator | CsI 150 µm |
| FO Material | BLS59-6, 96.52 mm, 6 µm |
| FO Dimensions | TP2:1 - Dia 91.75 mm, Thick 96.52 mm |

Table 7: MX610XR-SY-TP2:1-CSI additional information

| Parameter | Value |
|---|---|
| Scintillator | GadOx:Eu, 10 µm, 5 mg/cm$^2$, 2.5 µm grain |
| FO Material | BLS59-6, 96.52 mm, 6 µm |
| FO Dimensions | TP2:1 - Dia 91.75 mm, Thick 96.52 mm |

Table 8: MX610XR-SY-TP2:1-GO additional information

## 2.5 Sensor and camera characteristics

### 2.5.1 Sensor and camera parameters

Sensor parameters of:
MX610XR-SY-FA-CSI MX610XR-SY-FA-GO

| Description | Value | Unit |
|---|---|---|
| Technology | CMOS | None |
| Pixel resolution (H x V) | 9568 x 6380 | [px] |
| Active area size (H X V) | 35.98 x 23.86 | [mm] |
| Sensor diagonal | 43.2 | [mm] |
| Pixel size (H x V) | 3.76 x 3.76 | [µm] |

Table 9: Sensor parameters of the specific models

Sensor parameters of:
MX610XR-SY-TP2:1-CSI

| Description | Value | Unit |
|---|---|---|
| Technology | CMOS | None |
| Pixel resolution (H x V) | 9568 x 6380 | [px] |
| Active area size (H X V) | 35.98 x 23.86 | [mm] |
| Sensor diagonal | 86.5 | [mm] |
| Pixel size (H x V) | 7.52 x 7.52 | [µm] |

Table 10: Sensor parameters of the specific models

Sensor parameters of:
MX610XR-SY-TP2:1-GO

| Description | Value | Unit |
|---|---|---|
| Technology | CMOS | None |
| Pixel resolution (H x V) | 9568 x 6380 | [px] |
| Active area size (H X V) | 71.96 x 47.72 | [mm] |
| Sensor diagonal | 86.5 | [mm] |
| Pixel size (H x V) | 7.52 x 7.52 | [µm] |

Table 11: Sensor parameters of the specific models

### 2.5.2 Image quality parameters

The image quality parameters listed below represent typical values for these camera models.
Minor variations may occur between different units of the same model.

Image quality parameters of:
all models in this manual (refer to the table Models and sensors overview)

| Mode | | Low noise | High dynamic range | High sat. capacity |
|---|---|---|---|---|
| Sens.Bin. (H x V) | - | 1 x 1 | 1 x 1 | 3 x 3 |
| Sensor bit/px | [ bit/px ] | 16 | 16 | 12 |
| Parallel ADC | - | On | On | None |
| High gain | - | On | None | None |
| Shutter type | - | Rolling | Rolling | Rolling |
| Analog gain | [ dB ] | 6.0 | None | None |
| **Parameters** | | | | |
| Median temporal dark noise | [ $e^-$ ] | 0.94 | 2.53 | 54.9 |
| Saturation capacity | [ k$e^-$ ] | 7.49 | 46.79 | 382.24 |
| Overall system gain | [ $e^-$/DN ] | 0.13 | 0.79 | 100.0 |
| Dark current | [ $e^-$/s ] | 1.32 | 1.3 | 8.51 |
| Dark current meas. temp. | [ °C ] | 35.3 | 33.9 | 34.0 |
| DSNU | [ $e^-$ ] | 0.29 | 0.58 | 6.94 |

Table 12: Image quality parameters of the specific models

### 2.5.3 Sensor read-out modes

**Note:** Since the minimum and maximum exposure times depend on the sensor read-out mode used, we recommend checking the exposure range in the Camera Model Frame Rate Calculator of the specific model.

Sensor Read-out modes of:
all models in this manual (refer to the table Models and sensors overview)

| Shutter type | Downsampling (H x V) | Parallel ADC | Sensor bit/px | Resolution (W x H) | Transport bit/px | Frame rate[1] |
|---|---|---|---|---|---|---|
| Rolling | 1 x 1 | - | 12 | 9568 x 6380 | 12 | 17.9 |
| Rolling | Bin.bayer 2 x 2 | - | 12 | 4768 x 3188 | 12 | 38.5 |
| Rolling | Bin.bayer 3 x 3 | - | 12 | 3168 x 2124 | 12 | 57.5 |
| Rolling | 1 x 1 | - | 14 | 9568 x 6380 | 14 | 10.0 |
| Rolling | 1 x 1 | - | 16 | 9568 x 6380 | 16 | 4.0 |
| Rolling | 1 x 1 | On | 12 | 9568 x 6380 | 12 | 9.4 |
| Rolling | 1 x 1 | On | 14 | 9568 x 6380 | 14 | 5.0 |
| Rolling | 1 x 1 | On | 16 | 9568 x 6380 | 16 | 2.0 |
| GRR | 1 x 1 | - | 12 | 9568 x 6380 | 12 | 17.9 |
| GRR | 1 x 1 | - | 14 | 9568 x 6380 | 14 | 10.0 |
| GRR | 1 x 1 | - | 16 | 9568 x 6380 | 16 | 4.0 |
| GRR | 1 x 1 | On | 12 | 9568 x 6380 | 12 | 9.4 |
| GRR | 1 x 1 | On | 14 | 9568 x 6380 | 14 | 5.0 |
| GRR | 1 x 1 | On | 16 | 9568 x 6380 | 16 | 2.0 |

[1]Frame rate was measured using the transport format at bandwidth limit 3500.0 MB/s

Table 13: Sensor read-out modes of the specific models

## 2.6 Mechanical characteristics

### 2.6.1 Dimensions and mass

Dimensions and mass of:
MX610XR-SY-FA-CSI MX610XR-SY-FA-GO

| Width [ W ] | Height [ H ] | Depth [ D ] | Mass [ M ] |
|---|---|---|---|
| 69.8 mm | 59.8 mm | 47.1 mm | 476.5 g (sensor head only) |

Table 14: Camera parameters of the specific models

Dimensions and mass of:
MX610XR-SY-TP2:1-CSI MX610XR-SY-TP2:1-GO

| Width [ W ] | Height [ H ] | Depth [ D ] | Mass [ M ] |
|---|---|---|---|
| 102.4 mm | 102.4 mm | 141.4 mm | 3406 g (sensor head only) |

Table 15: Camera parameters of the specific models

## 2.6.2 Dimensional drawings

Dimensional drawings of:
MX610XR-SY-FA-CSI MX610XR-SY-FA-GO

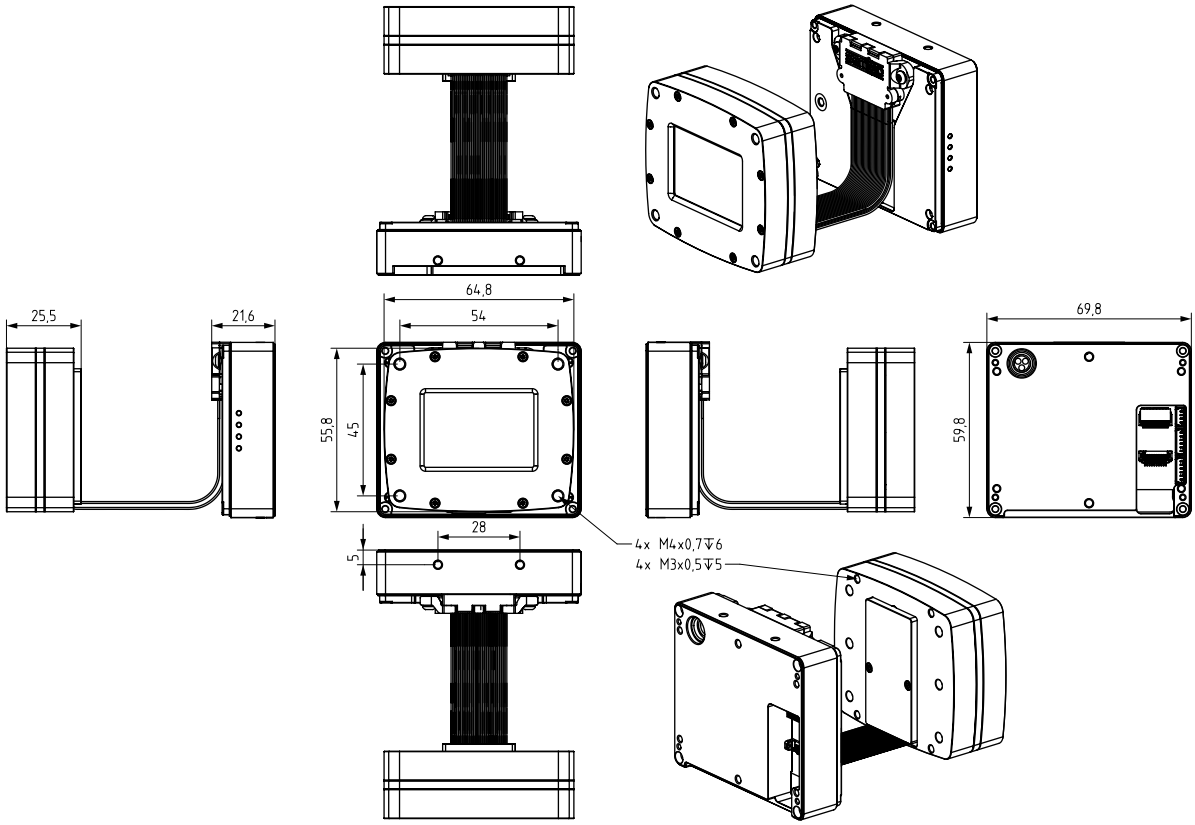



Figure 9: Dimensional drawing of MX610XR-SY-FA-GO/-CSI with detached sensor sub-assembly

Dimensional drawings of:
MX610XR-SY-TP2:1-CSI MX610XR-SY-TP2:1-GO

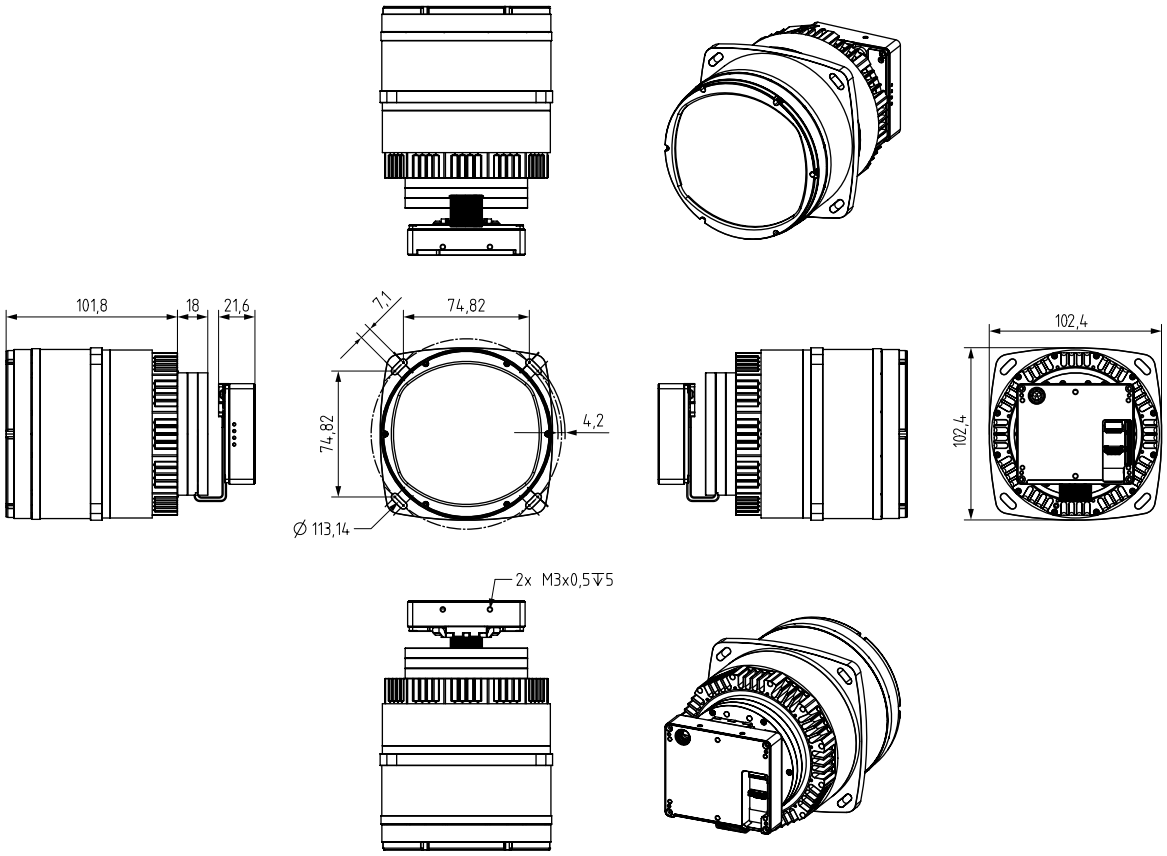



Figure 10: Dimensional drawing of MX610XR-SY-TP2:1-GO/-CSI with detached sensor sub-assembly

## 2.7 User interface – LEDs

| LED | Color | Defaults | Note |
|---|---|---|---|
| 1 | Green | PCIe Lanes | User configurable |
| 2 | Red | PCIe Clock Present | User configurable |
| 3 | Blue | PCIe Clock Present | User configurable |
| 4 | Orange | PCIe Link Speed | User configurable |

Table 16: LED output description during camera power up

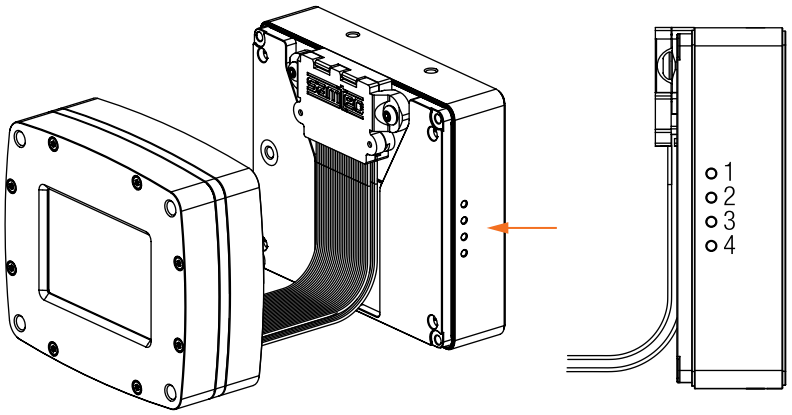



Figure 11: Position of LEDs on MX610XR-SY-FA-GO/CSI

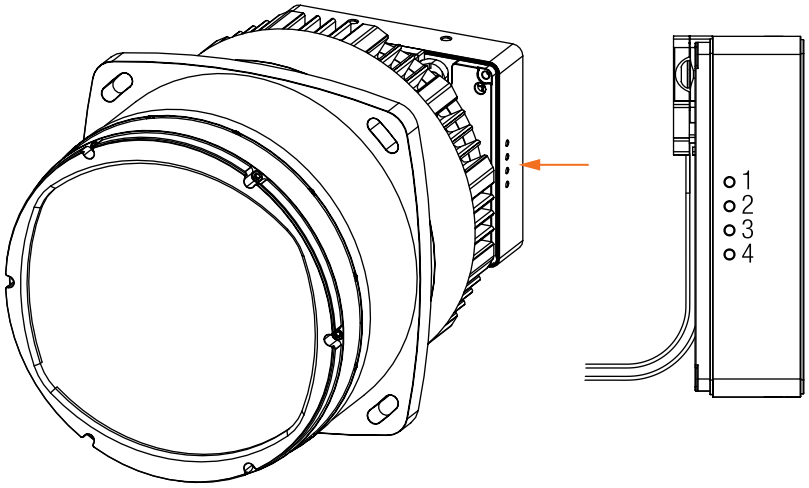



Figure 12: Position of LEDs on MX610XR-SY-TP2:1-GO/CSI

LED statuses during boot sequence of:
all models in this manual (refer to the table Models and sensors overview)

| Status | LED 1 | LED 2 | LED 3 | LED 4 |
|---|---|---|---|---|
| Off | Off | Off | Off | Off |
| Power | On | Off | Off | Off |
| Camera booted, no PCIe connection | Off | Off | On | On |
| Recovery firmware loaded[1] | flash | flash | flash | flash |
| PCIe connected X4 Gen3 | On | flash | flash | On |
| PCIe connected (X2 or X1) Gen3 | flash | flash | flash | On |

[1]To identify, if the recovery firmware is loaded, please start xiCOP. See XIMEA control panel

Table 17: LED statuses during boot sequence

## 2.8 Camera interface

NOTE: It is important that the power is turned off when inserting/detaching the cable. General ESD precautions need to be applied. Failing this requirement may lead to camera damage.

The following section applies to:
all models in this manual (refer to the table Models and sensors overview)

### 2.8.1 PCIe / FireFly interface

The interface connector is used for data transmission, camera control, power and IO (see section Digital inputs / outputs (GPIO) interface for IO connector pinout description). To prevent camera damage, always ensure the power is turned off before inserting or detaching the cable. For cameras with the ADPT-MX-X4G3-FF-X4G3-MTP or ADPT-MX-X4G3-FF-X4G3-SFF adapter, refer to the appropriate adapter section.

| Item | Value |
|---|---|
| Connector | Samtec (UEC5-019-1-H-D-RA-1-A + UCC8-010-1-H-S-1-A) |
| Signals | PCIe 4 Gen3; Power input; Optoisolated IO |
| Mating Connectors | Samtec ECUE, PCUO |

Table 18: Firefly interface mating connector description

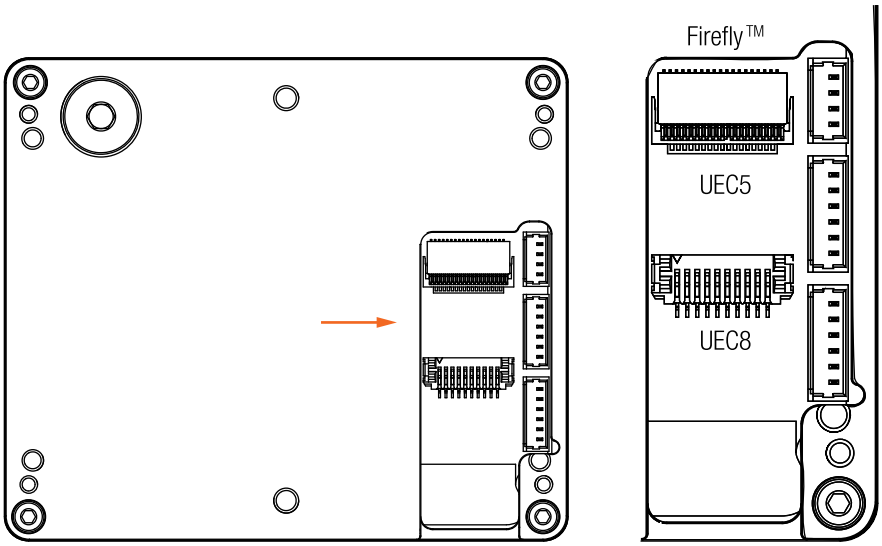



Figure 13: PCIe / FireFly connector location

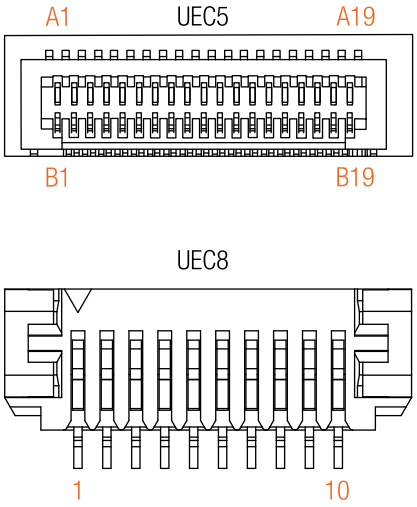



Figure 14: PCIe / FireFly connector pinout

| Pin | Name | Type |
|---|---|---|
| 1 | VCC_TX | Power output |
| 2 | GND | Ground |
| 3 | NC | None |
| 4 | NC | None |
| 5 | PCIe_RST0_N_IN | PCIe reset |
| 6 | NC | None |
| 7 | NC | None |
| 8 | NC | None |
| 9 | GND | Ground |
| 10 | VCC_RX | Power output |

Table 19: FireFly UEC8 connector pin assignment

| Pin | Name | Type | Pin | Name | Type |
|---|---|---|---|---|---|
| A1 | GND | Signal and power ground | B1 | GND | Signal and power ground |
| A2 | PCIe_PETN_2 | PCIe TX differential pair 2 | B2 | PCIe_PETN_3 | PCIe TX differential pair 3 |
| A3 | PCIe_PETP_2 | PCIe TX differential pair 2 | B3 | PCIe_PETP_3 | PCIe TX differential pair 3 |
| A4 | GND | Signal and power ground | B4 | GND | Signal and power ground |
| A5 | PCIe_PETN_1 | PCIe TX differential pair 1 | B5 | PCIe_PETN_0 | PCIe TX differential pair 0 |
| A6 | PCIe_PETP_1 | PCIe TX differential pair 1 | B6 | PCIe_PETP_0 | PCIe TX differential pair 0 |
| A7 | GND | Signal and power ground | B7 | GND | Signal and power ground |
| A8 | IN1 | Optically isolated Digital Input (IN) | B8 | OUT1 | Optically isolated Digital Output (OUT) |
| A9 | IN1_GND | Ground for opto-isolated Input 1 | B9 | OUT1_GND | Ground for opto-isolated Output 1 |
| A10 | GND | Signal and power ground | B10 | GND | Signal and power ground |
| A11 | PCIe_RST0_N_IN | PCIe reset | B11 | PWR | Power input |
| A12 | NC | None | B12 | PWR | Power input |
| A13 | GND | Signal and power ground | B13 | GND | Signal and power ground |
| A14 | PCIe_PERP_2 | PCIe RX differential pair 2 | B14 | PCIe_PERN_3 | PCIe RX differential pair 3 |
| A15 | PCIe_PERN_2 | PCIe RX differential pair 2 | B15 | PCIe_PERP_3 | PCIe RX differential pair 3 |
| A16 | GND | Signal and power ground | B16 | GND | Signal and power ground |
| A17 | PCIe_PERP_1 | PCIe RX differential pair 1 | B17 | PCIe_PERN_0 | PCIe RX differential pair 0 |
| A18 | PCIe_PERN_1 | PCIe RX differential pair 1 | B18 | PCIe_PERP_0 | PCIe RX differential pair 0 |
| A19 | GND | Signal and power ground | B19 | GND | Signal and power ground |

Table 20: FireFly UEC5 connector pin assignment

## 2.9 Digital inputs / outputs (GPIO) interface

The description of the GPIO interface below applies to:
all models in this manual (refer to the table Models and sensors overview)

### Pcie / FireFly connector IO pinout

| Pin | Name | GPI/GPO index API | Type |
|---|---|---|---|
| Pinout FireFly UCC8 connector | | | |
| 9 | OUT1 | -/1 | Optically isolated Digital Output (OUT) |
| Pinout FireFly UEC5 connector | | | |
| A8 | IN1 | 1/- | Optically isolated Digital Input (IN) |
| B8 | OUT1 | -/1 | Optically isolated Digital Output (OUT) |

Table 21: Firefly connector I/O pin assignment

### IO connectors pinout

| Connector | Signals | Mating Connectors |
|---|---|---|
| 4 pin Pico Blade | AUX power input | Molex 0510210400 |
| 6 pin Pico Blade | Optically isolated IO | Molex 0510210600 |
| 6 pin Pico Blade | Non isolated IO | Molex 0510210600 |

Table 22: GPIO mating connector description

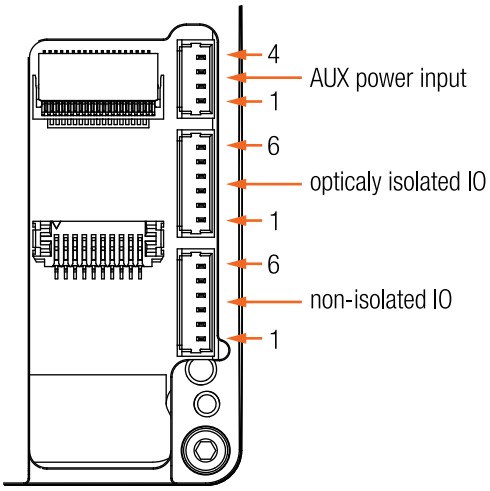



Figure 15: IO connectors position

| Pin | Name | Type |
|---|---|---|
| AUX power input pin assignment | | |
| 1 | GND | Power ground |
| 2 | PWR_IN | Power input |
| 3 | PWR_IN | Power input |
| 4 | GND | Power ground |

Table 23: Power connector pin assignment

| Pin | Name | GPI/GPO index API | Type |
|---|---|---|---|
| Optically isolated IO pin assignment | | | |
| 1 | IN1 | 1/- | Optically isolated Digital Input (IN) |
| 2 | IN_GND | None | Common pole for optically isolated inputs |
| 3 | IN2 | 2/- | Optically isolated Digital Input (IN) |
| 4 | OUT1 | -/1 | Optically isolated Digital Output (OUT) |
| 5 | OUT_GND | None | Common pole for optically isolated outputs |
| 6 | OUT2 | -/2 | Optically isolated Digital Output (OUT) |
| Non-isolated IO pin assignment | | | |
| 1 | INOUT1 | 3/3 | Non-isolated digital lines - Digital Input-Output (INOUT) |
| 2 | GND | None | Common pole for non-isolated IO (same as power GND) |
| 3 | INOUT2 | 4/4 | Non-isolated digital lines - Digital Input-Output (INOUT) |
| 4 | INOUT3 | 5/5 | Non-isolated digital lines - Digital Input-Output (INOUT) |
| 5 | GND | None | Common pole for non-isolated IO (same as power GND) |
| 6 | INOUT4 | 6/6 | Non-isolated digital lines - Digital Input-Output (INOUT) |

Table 24: I/O connector pin assignment

### 2.9.1 Optically isolated Digital Input (IN)

The description of optically isolated digital input below applies to:
all models in this manual (refer to the table Models and sensors overview)

| Item | Parameter | Note |
|---|---|---|
| Maximal input voltage | 24 V DC | None |
| Common pole | YES | IN GND |
| Effect of incorrect input terminal connection | Reverse voltage polarity protected | None |
| Effects when withdrawing/inserting input module under power | no damage, no lost data | None |
| Maximal recommended cable length | 10m | None |
| Input Level for logical 0 | Voltage < 1.2 V / Current < 0.3 mA | None |
| Input Level for logical 1 | Voltage > 3.3 V / Current > 1 mA | None |
| Input debounce filter | No | None |
| Input delay - rising edge | 0.1 µs | VINPUT=10 V,TAMBIENT=25 °C |
| Input delay - falling edge | 5 µs | VINPUT=10 V,TAMBIENT=25 °C |
| External trigger mapping | YES | None |
| Input functions | Trigger | Rising or falling edge are supported for trigger |

Table 25: General info for optically isolated digital input

### 2.9.2 Optically isolated Digital Output (OUT)

The description of optically isolated digital output below applies to:
all models in this manual (refer to the table Models and sensors overview)

| Item | Parameter | Note |
|---|---|---|
| Maximal open circuit voltage | 24 V DC | None |
| Output port type | Open collector NPN | None |
| Common pole | YES | OUT GND |
| Protection | short-circuit / over-current / Reverse voltage | None |
| Protection circuit | PTC Resettable Fuse | None |
| Maximal sink current | 36 mA | None |
| Trip current | 71 mA | Self-restarting when failure mode current disconnected |
| Inductive loads | NO | None |
| Effect of incorrect output terminal connection | Protected against reverse voltage connection | None |
| Maximal output dropout | 1 V | Sink current 25 mA |
| Output delay - ON -> OFF | 26 µs | VOUTPUT=10 V,TAMBIENT=25 °C |
| Output delay - OFF -> ON | 1.5 µs | VOUTPUT=10 V,TAMBIENT=25 °C |
| Strobe output mapping | YES | None |

Table 26: General info for optically isolated digital output

### 2.9.3 Non-isolated digital lines - Digital Input-Output (INOUT)

The description of non-isolated digital lines below applies to:
all models in this manual (refer to the table Models and sensors overview)

| Item | Parameter | Note |
|---|---|---|
| Maximal input voltage | 24 V DC | None |
| Common pole | YES | None |
| Effect of incorrect input terminal connection | Reverse voltage polarity protected | None |
| Effects when withdrawing/inserting input module under power | no damage, no lost data | None |
| Protection | short-circuit / over-current / Reverse voltage | None |
| Maximal output sink current | 30 µA | Maximal advised load = 60 kΩ |
| Inductive loads | NO | None |
| Output Level logical 0 | < 0.4 V | Load 100 kΩ |
| Output Level logical 1 | > 2.5 V | Load 100 kΩ |
| Output delay - rising edge | 400 ns | Load 100 kΩ threshold 2 V |
| Output delay - falling edge | 450 ns | Load 100 kΩ threshold 0.5 V |
| Input Impedance- minimum | 15 kΩ | None |
| Input Level for logical 0 | < 0.7 V | None |
| Input Level for logical 1 | > 2.4 V | None |
| Input debounce filter | NO | None |
| Input delay - rising edge | 750 ns | VINPUT=5 V |
| Input delay - falling edge | 1200 ns | VINPUT=5 V |
| Input functions | Trigger | Rising or falling edge are supported for trigger |
| Output functions | YES | Off, On, Exposure active, Frame active; Signal inversion supported[1] |

[1]Functions may vary depending on camera model

Table 27: General info for non-isolated digital in/out trigger lines

## 2.10 Accessories

### 2.10.1 CBL-PB4-PWR-0M15

Power cable with barrel connector 15 cm long.



Figure 16: CBL-PB4-PWR-0M15

| Manufacturer | Model | Description |
|---|---|---|
| Molex | 86053120 | 4 pin Pico Blade connector |
| NINIGI | PC-GP2.1N | Barrel connector 5.5/2.1 |

Table 28: CBL-PB4-PWR-0M15 description

### 2.10.2 CBL-PB6-PT-0M30



Figure 17: CBL-PB6-PT-0M30

IO pig tail cable 30 cm long.

| Manufacturer | Model | Description |
|---|---|---|
| Molex | 2181120603 | 6 pin Pico Blade connector |

Table 29: CBL-PB6-PT-0M30 description

### 2.10.3 CBL-ECUE-X4G3-1M0/2M0/3M0

The FireFly copper cables are bidirectional and flexible. PCIe Gen3 x4 lanes with performance to 28 Gbps, 12 differential pairs. Both sides are equipped with locking mechanism. The cable is available in 1 m ,2 m, and 3 m lengths. The EMI/EMC performance should be evaluated by customer.

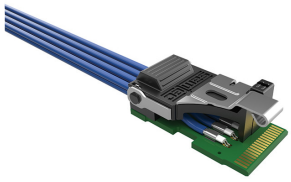


Figure 18: CBL-ECUE-X4G3-1M0

## 2.10.4 HQCD Cable



Figure 19: X4G3 cameras with HQCD cable

The xiX X4G3 camera models from xiX-XL and xiX-Xtreme camera families feature a detachable rear sub-assembly option.

This innovative housing concept with detachable sensor head optimizes heat dissipation to improve the image quality and simplify integration into tight spaces. The sensor head is connected to the rear sub-assembly using an HQCD cable.

See table below for the supported HQCD cable lengths.



Figure 20: HQCD cable

| Cable PN | Description |
|---|---|
| HQCD-030-06.00-STR-TTL-1B | Highspeed Coaxial HQCD cable, 6 inch - 15 cm length, screw mount both ends |
| HQCD-030-20.00-STR-TTL-1B | Highspeed Coaxial HQCD cable, 20 inch - 50 cm length, screw mount both ends |
| HQCD-030-40.00-STR-TTL-1B | Highspeed Coaxial HQCD cable, 40 inch - 100 cm length, screw mount both ends |
| HQCD-030-80.00-STR-TTL-1B | Highspeed Coaxial HQCD cable, 80 inch - 200 cm length, screw mount both ends |

Table 30: HQCD cable - available lengths

**Note:** Detaching the rear sub-assembly is not a standard customer procedure. Please take care not to damage the camera, cables, or related components during detaching or reattaching of the rear sub-assembly. If you require the camera with the rear sub-assembly detached, please contact our XIMEA support team.

### Detaching rear sub-assembly

If you intend to detach the camera rear sub-assembly yourself, follow the steps below to ensure correct handling:

Step 1. Locate the M2 screws on the back side of the rear sub-assembly.

Step 2. Remove the M2 screws and set them aside.

Step 3. Carefully pull the rear sub-assembly straight away from the camera housing.

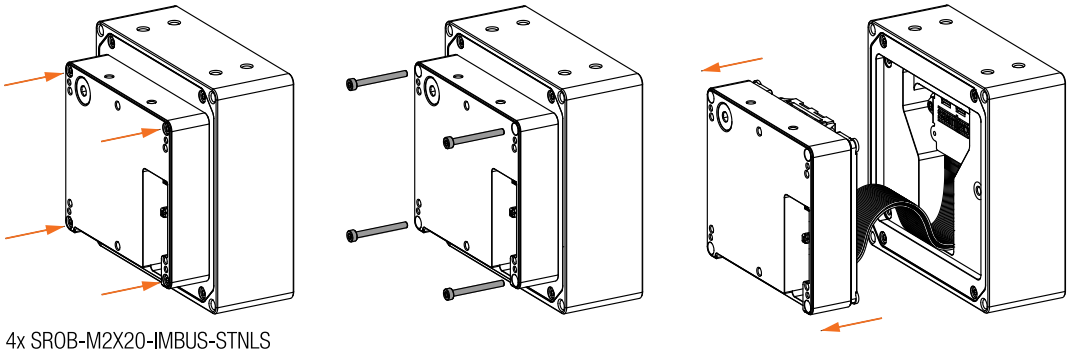



Figure 21: Detaching rear sub-assembly

ATTENTION: ESD rings are located on the inner side of the mounting holes. These rings may become loose or fall out when the sub-assembly is removed. Collect all four ESD rings and M2 screws, and store them in a safe place for future re-installation.

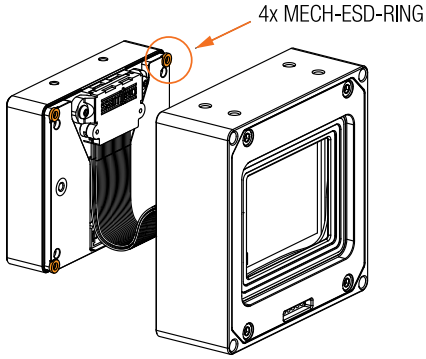



Figure 22: ESD rings

Note: If your camera is equipped with a water / air cooler kit module (CB-X8G3-WAT-COOLER-KIT or CB-X8G3-FAN-COOLER-KIT), you must remove it first.

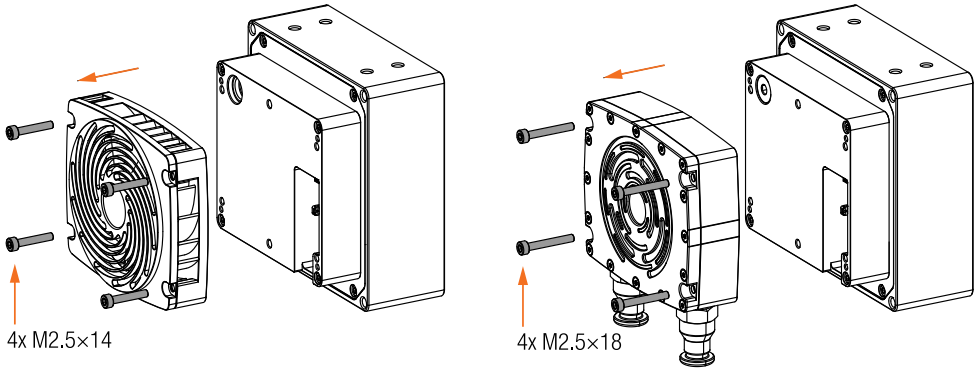



Figure 23: Detaching heatsink

ATTENTION: When removing or inserting the fan assembly, it's important to be careful not to damage the spring pins that connect the cooling unit to the camera electronics, see image below.

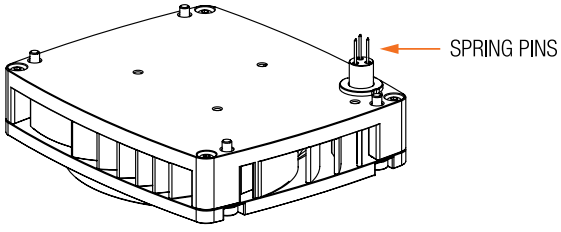



Figure 24: CB-X8G3-FAN-COOLER-KIT spring pins

## 2.10.5 CB-X8G3-FAN-COOLER



Figure 25: CB-X8G3-FAN-COOLER

The camera needs to have proper cooling to ensure optimal performance. A fan cooling element can be included with the camera. This fan module is designed to provide air cooling for the camera and can be mounted on the backside of the camera.

To attach or detach the fan module, you will need a hex 2.0 screwdriver and four M2.5x14 screws. When removing or inserting the fan assembly, it's important to be careful not to damage the spring pins that connect the cooling unit to the camera electronics.

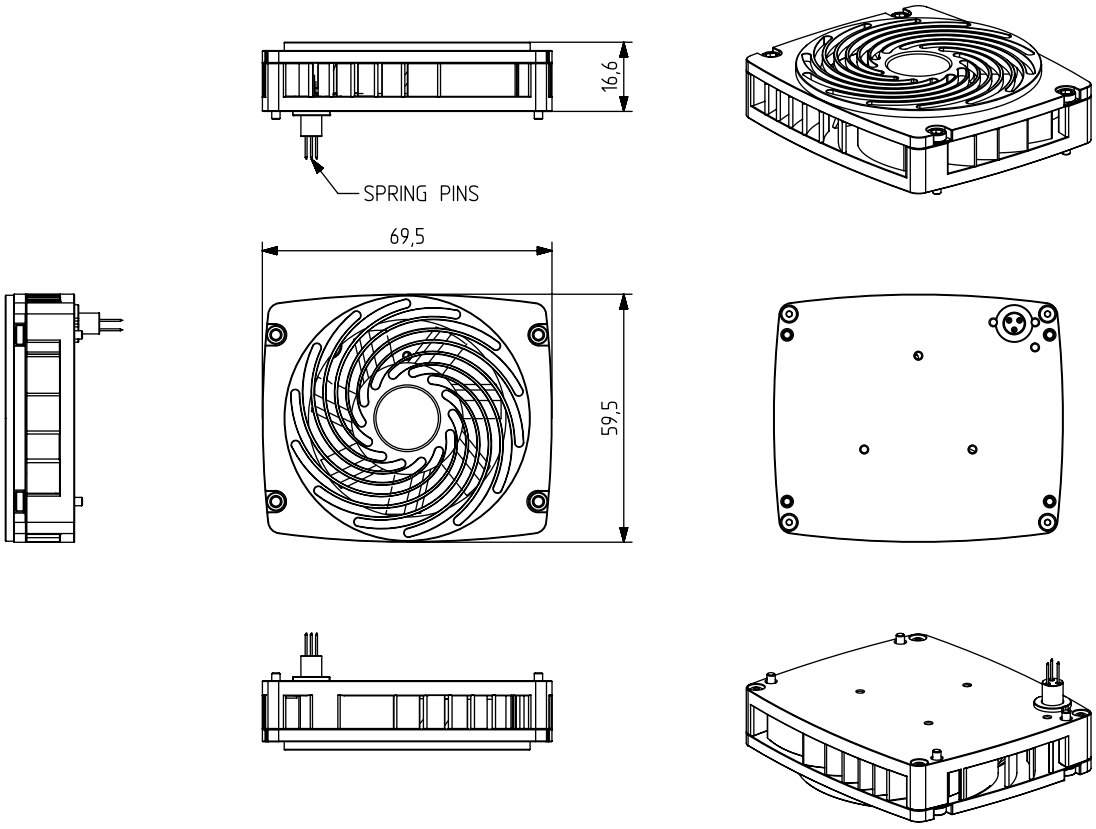



Figure 26: Dimensional drawing of CB-X8G3-FAN-COOLER

| Width [ W ] | Height [ H ] | Depth [ D ] | Mass [ M ] |
|---|---|---|---|
| 60 mm | 70 mm | 17 mm | 20 g |

Table 31: Mechanical parameters of CB-X8G3-FAN-COOLER

## 2.10.6 CB-X8G3-WAT-COOLER-KIT



Figure 27: CB-X8G3-WAT-COOLER

A heatsink water cooler from anodized aluminum with a screws kit is available for X8G3/X4G3 cameras. This water cooling option is designed to prevent vibrations and can be conveniently mounted on the backside of the camera.

1 SSC6 - M5 quick coupler with airtight washer for 6 mm tubes (water rated)

2 6061 aluminum housing with optimized ater flow and cooling abilities

3 airtight sealing (tested at 10 bars)

4 M 2.5 x 18 screws for mounting cooler

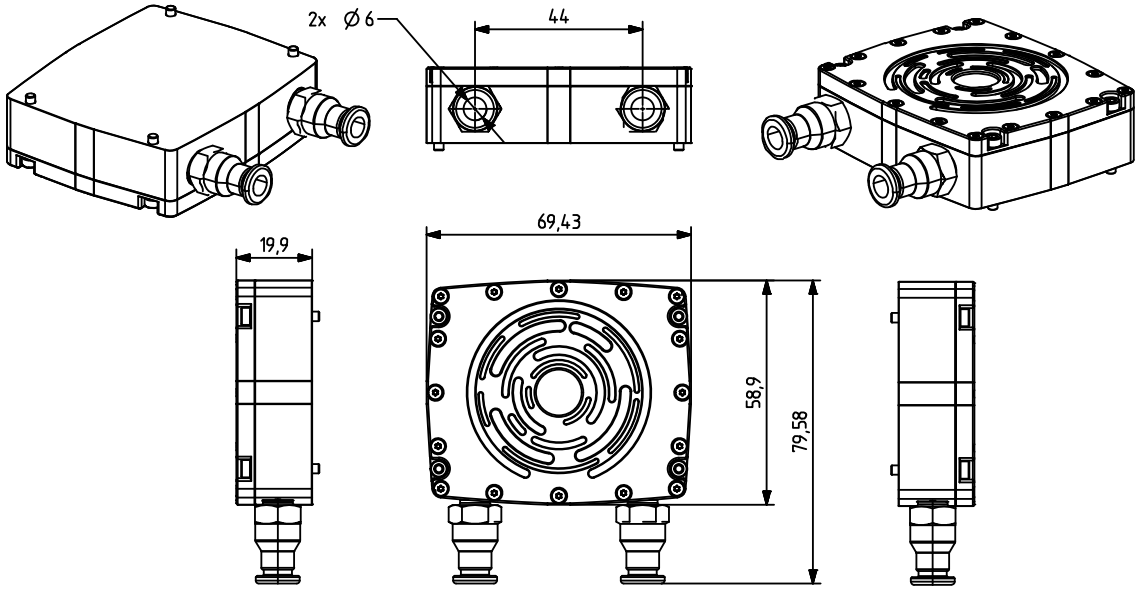



Figure 28: Dimensional drawing of CB-X8G3-WAT-COOLER-KIT

## 2.10.7 Water cooler tube connection

There are various 6 mm OD tubes available from multiple manufacturers that can be used with the camera cooler. It is recommended to consult the websites of the push-in fitting manufacturer for a list of compatible tubes and specific tube specifications necessary to ensure a leak-free connection. Adherence to their provided installation instructions is crucial. Always conduct a leak inspection after making tube connections. XIMEA disclaims any liability for damages resulting from improper installation. Following these guidelines correctly is vital for protecting your equipment and ensuring its peak performance.

XIMEA has conducted tests and endorses the use of PISCO brand tubes (part number UCQ06-2F-20-C) along with insert rings (part number WR0640) for creating secure and leak-proof connections. The recommended procedure for connecting and disconnecting tubes is as follows

Please refer to the pictures and steps below for the correct connection of the water cooler.

### Ring inserting

The insert ring is designed to prevent deformation of the tube. A soft tube can be connected to the Fitting.

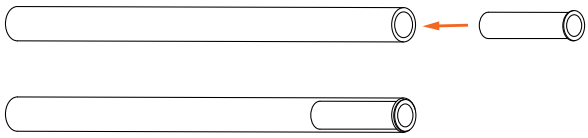


Figure 29: Inserting the ring into the tube

### Tube insertion

Insert the tube into the Push-In Fitting until it reaches the end. The collet will secure the tube automatically, while the elastic sleeve creates a seal around it.

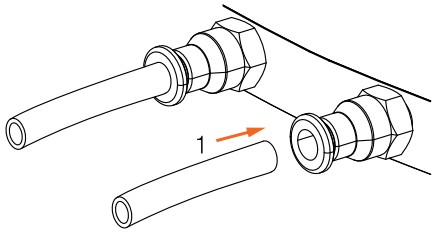



Figure 30: Tube insertion

### Tube disconnection

To disconnect the tube, simply push the collet. Ensure that the water supply is halted before disconnecting the tube.

Step 1. Push the collet.

Step 2. Pull the tube out.

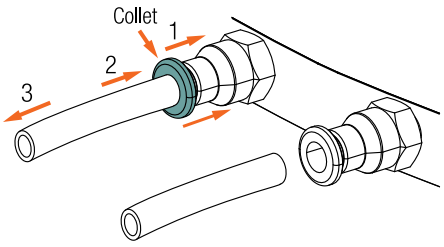



Figure 31: Tube disconnection

## 2.10.8 ADPT-MX-X4G3-FF-X4G3-MTP



Figure 32: Connected ADPT-MX-X4G3-FF-X4G3-MTP

Back part attachment to connect XIMEA Firefly cameras to MTP cable. Converts 1x PCIe Gen3 x4 camera. The camera adapter also offers power and IO connectors for synchronization and triggering.

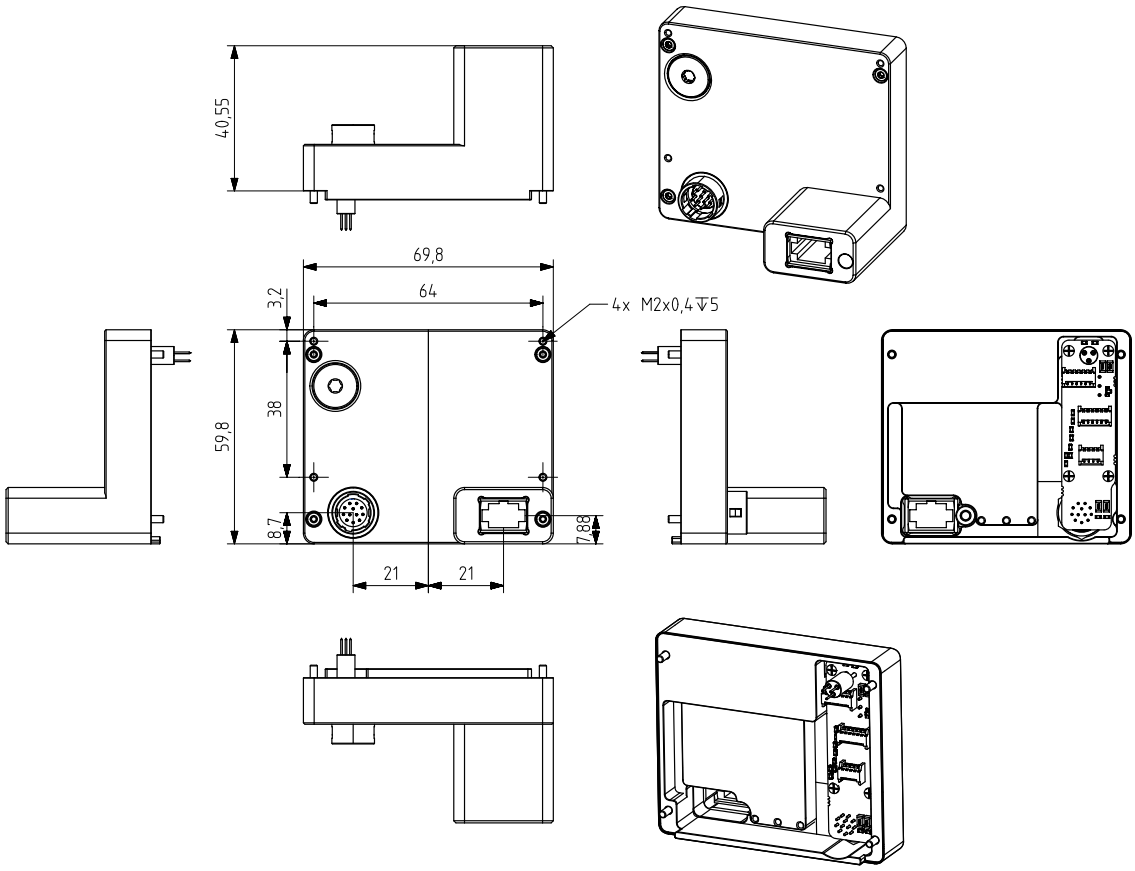



Figure 33: ADPT-MX-X4G3-FF-X4G3-MTP dimensional drawing

## 2.10.9 ADPT-MX-X4G3-FF-X4G3-SFF



Figure 34: ADPT-MX-X4G3-FF-X4G3-SFF

Back part attachment to connect XIMEA Firefly cameras to SFF-8644 cable. Converts 1x PCIe Gen3 x4 camera.

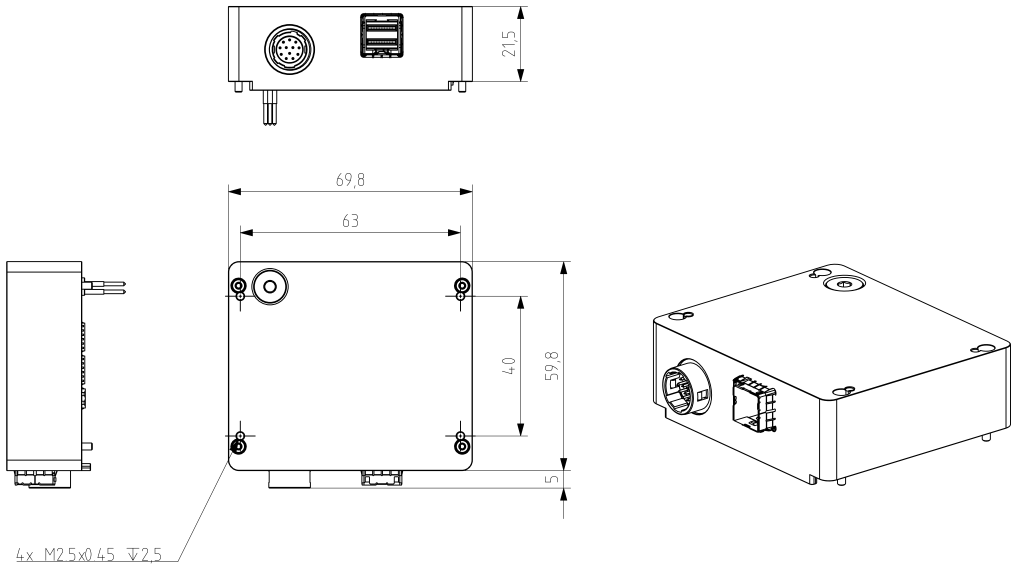



Figure 35: ADPT-MX-X4G3-FF-X4G3-SFF dimensional drawing

### 2.10.10 GPIO connector for ADPT-MX-X4G3-FF-X4G3-MTP/SFF

| Item | Value |
|---|---|
| Connector | I/O and Power 12-pin Alysium 60-30-1112 |
| Signals | Opto-isolated trigger input and non-isolated I/O plus camera power |
| Mating Connectors | Alysium 60-41-1012, 60-41-1112, 60-01-1012, 60-01-1112, 60-03-1012, 60-03-1112 |
| Mating Cable | Ximea PN: CBL-MT-PWR-SYNC-3M0 for 3 m cable |

Table 32: GPIO connector general description

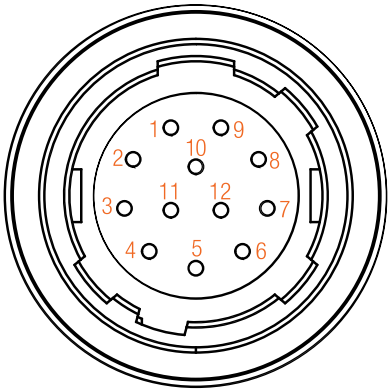



Figure 36: GPIO connector pinout

| Pin | Name | GPI/GPO index API | Type |
|---|---|---|---|
| 1 | IN2 | 2/- | Optically isolated Digital Input (IN) |
| 2 | IN1 | 1/- | Optically isolated Digital Input (IN) |
| 3 | OUT2 | -/2 | Optically isolated Digital Output (OUT) |
| 4 | OUT1 | -/1 | Optically isolated Digital Output (OUT) |
| 5 | AUX PWR | None | Power input |
| 6 | GND | None | External grounds for power and non-isolated I/O |
| 7 | INOUT1 | 3/3 | Non-isolated digital lines - Digital Input-Output (INOUT) |
| 8 | INOUT3 | 5/5 | Non-isolated digital lines - Digital Input-Output (INOUT) |
| 9 | INOUT2 | 4/4 | Non-isolated digital lines - Digital Input-Output (INOUT) |
| 10 | IN GND | None | Ground for Opto-Isolated Inputs |
| 11 | OUT GND | None | Ground for Opto-Isolated Out |
| 12 | INOUT4 | 6/6 | Non-isolated digital lines - Digital Input-Output (INOUT) |

Table 33: GPIO connector pin assignment

## 2.10.11 CBL-MT-PWR-SYNC-3M0

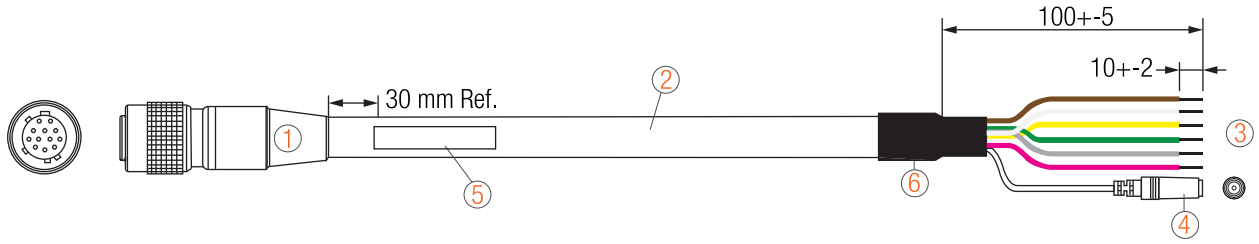



Figure 37: CBL-MT-PWR-SYNC-3M0 drawing

1 Series60 Female Circular Plug 60-01-1112 IO <BLK>
2 TBAUL20276 4STP#28 + 4C#28 + 2C#24 [OD=6.80mm] <BLK>
3 Process end with wire end stripped and tin soldered
4 DC power in socket female (OD5.5/ID2.1) <BLK>
5 Cable label
6 Heat shrinkable tube

| Pin | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Signal | IN2 | IN1 | OUT2 | OUT1 | AUX PWR | GND | INOUT1 | INOUT3 | INOUT2 | IN GND | OUT GND | INOUT4 |

Table 34: CBL-MT-PWR-SYNC-3M0 pin assignment

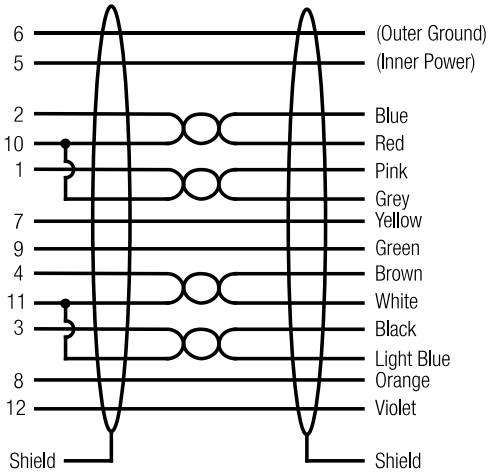



Figure 38: Wiring diagram of the CBL-MT-PWR-SYNC-3M0

## 2.10.12 FireFly MTP adapters

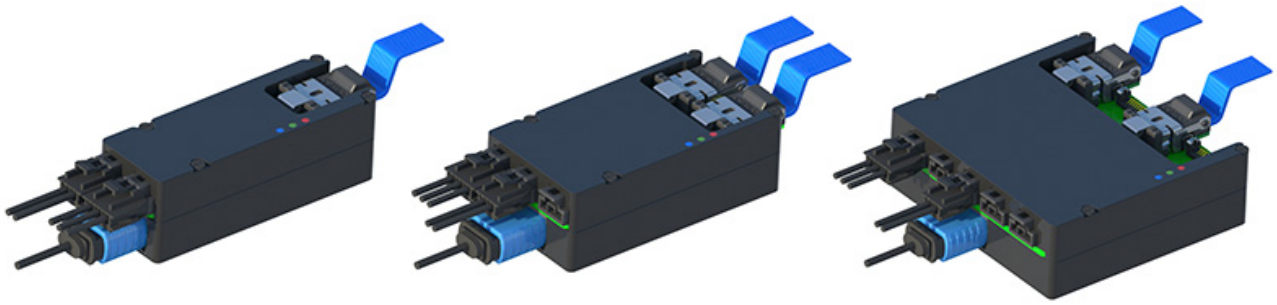


Figure 39: FireFly to MTP adapters

Adapter to connect XIMEA FireFly cameras to MTP cable.

The camera/s should be connected to these adapters over a FireFly ECUE copper cable (e.g. 10 cm - 3 m). The adapter has an integrated PCUO module, which allows connection to PC over optical MTP cable (e.g. 10 m). Adapters contain also connectors for power and GPI/GPO from the camera. The power cable is going to be bundled with the adapter delivery and sync cable is optional.

### ADPT-1P-X4G3-FF-X4G3-MTP

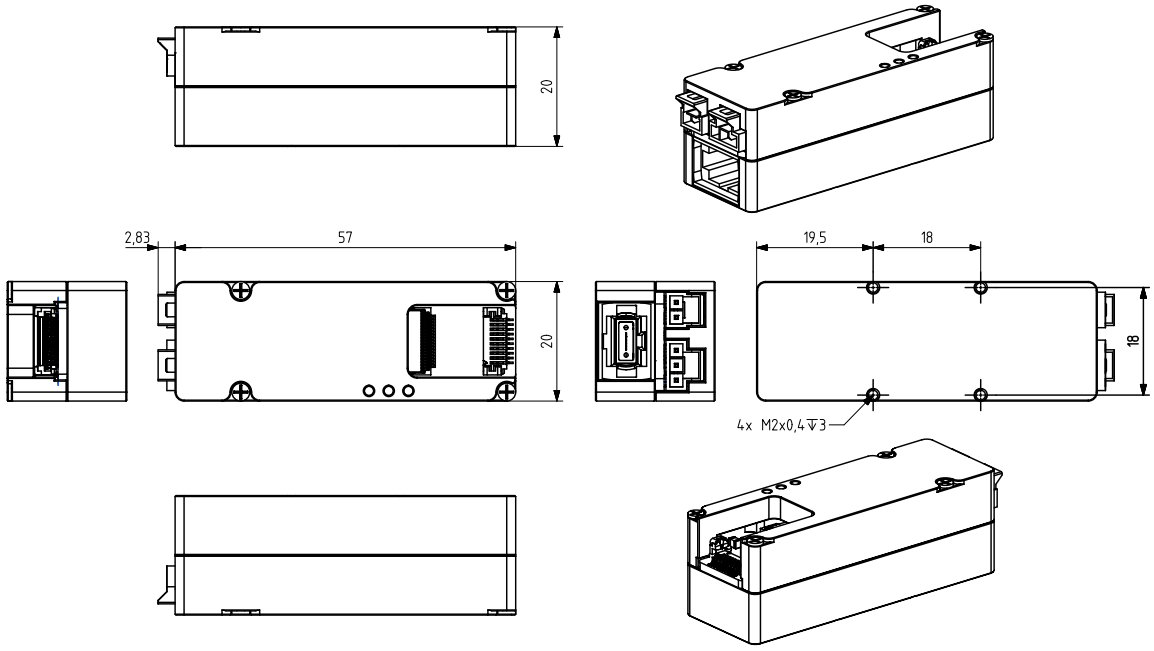



Figure 40: ADPT-1P-X4G3-FF-X4G3-MTP dimensional drawings

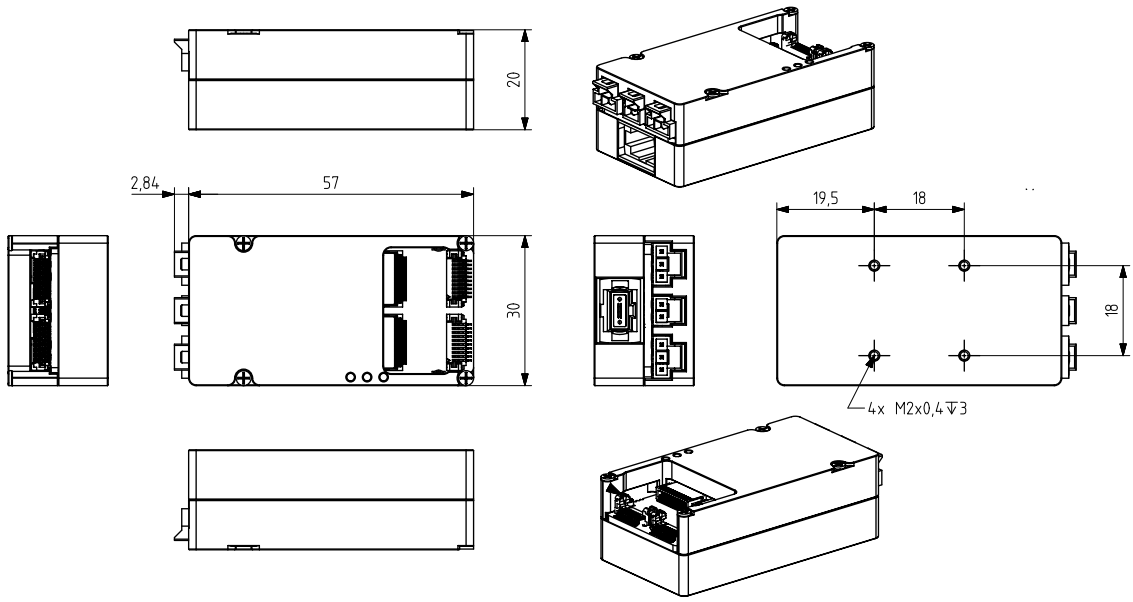



Figure 41: ADPT-1P-X8G3-FF-X8G3-MTP and ADPT-2P-X2G3-FF-X4G3-MTP dimensional drawings

## 2.10.13 PCIe host adapters

Supports PCIe Gen3 x4 lines and requires PCIe Gen.3 x8 slot on the computer side. Bandwidth of 32 Gbps. Cable lengths of up to 100 m.

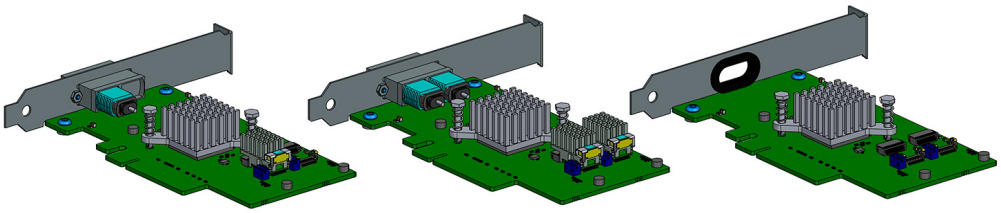


Figure 42: PCIe host adapters

### HA-1P-X4G3-MTP-X8G3 / HA-2P-X4G3-MTP-X8G3

PCIe MTP Gen3 x4 Host Adapter - single or dual port for MTP fiber optic cables.

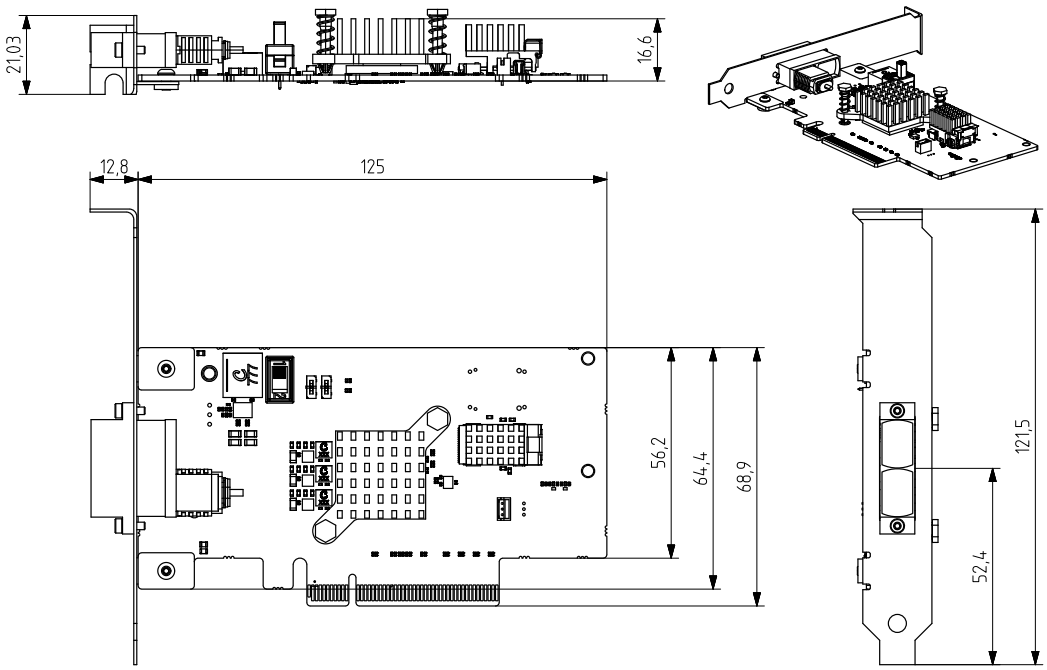



Figure 43: Dimensional drawing of host adapter HA-1P-X4G3-MTP-X8G3

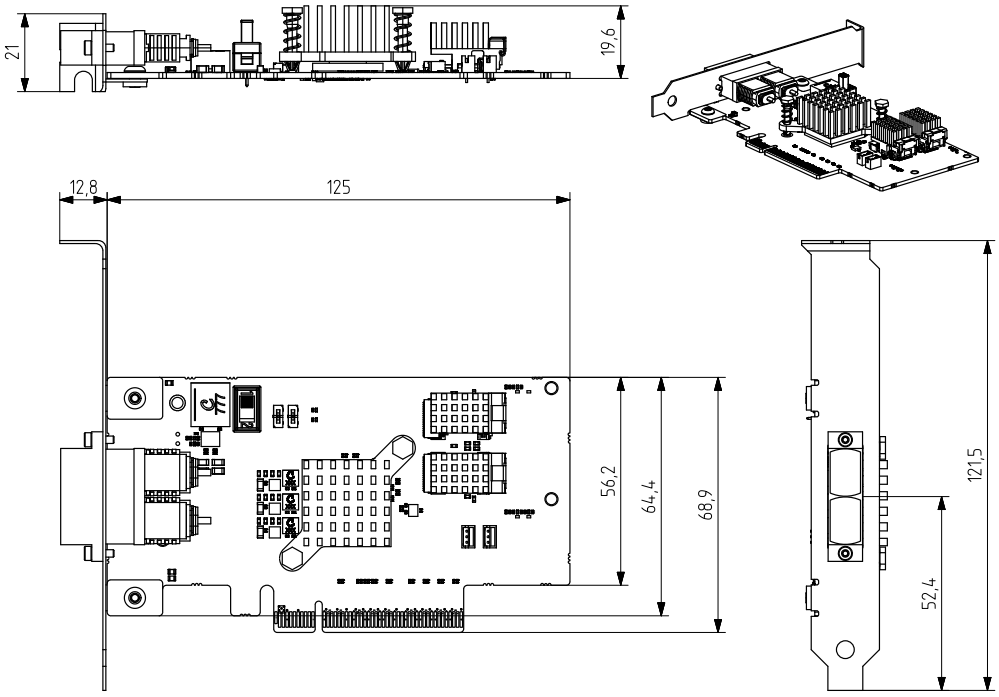



Figure 44: Dimensional drawing of host adapter HA-2P-X4G3-MTP-X8G3

## HA-2P-X4G3-FF-X8G3

PCIe FireFly Host Adapter Dual - dual ports for Firefly cables.

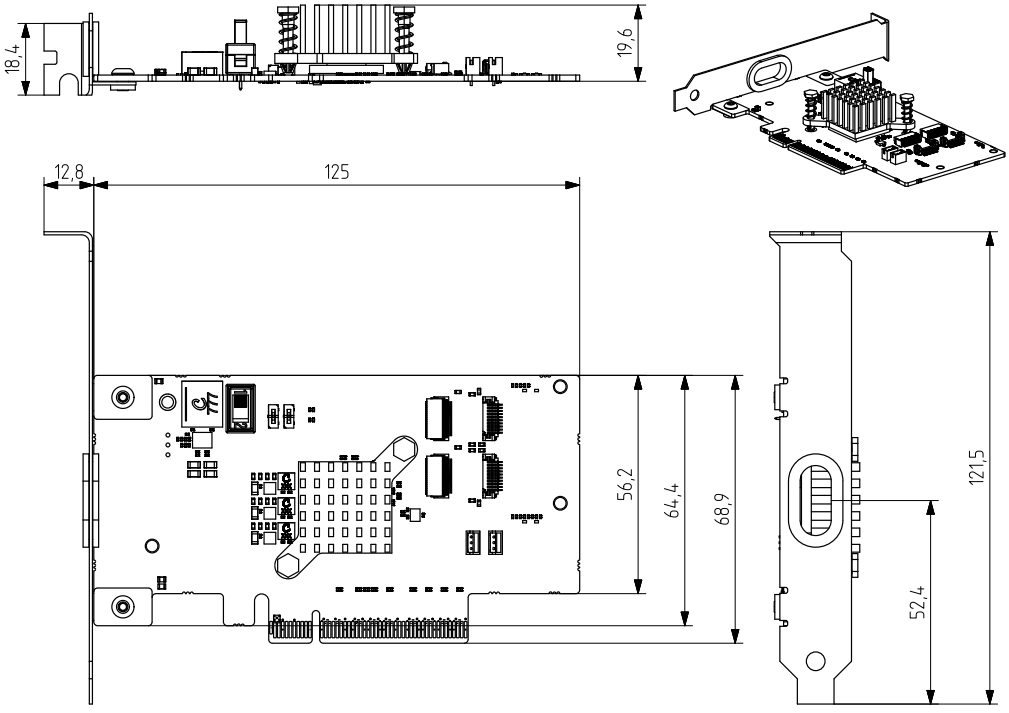



Figure 45: Dimensional drawing of host adapter HA-2P-X4G3-FF-X8G3

# 3 General features

## 3.1 Camera features

### 3.1.1 ROIs – Region of interest

ROI, also called area-of-interest (AOI) or windowing, allows the user to specify a sub-area of the original sensor size for read-out. ROI can be set by specifying the size (width and height) as well as the position (based on upper left corner) of the of the sub-area.

### 3.1.2 Downsampling modes

Downsampling describes the possibility of reducing the image resolution without affecting the sensors physical size, i.e. without reducing the physical size of the sensing area. This feature is useful when optics are used, that are particularly fitted to a certain sensor size and if it is necessary to maintain the full image circle on the sensor.

Downsampling can be achieved in two ways: binning and decimation.
Binning/decimation selector selects which binning/decimation engine is used (Sensor, FPGA, CPU). After setting of selector, multiple parameters could be get or set for the selected unit.

They can be divided into:

Patterns define the horizontal/vertical pattern how photo-sensitive cells are combined (mono or bayer)

Values reduce the horizontal or vertical resolution of the image by the specified horizontal/vertical downsampling factor

Modes in case of binning set the mode used to combine horizontal/vertical photo-sensitive cells together (sum or average)

#### Binning

When binning is applied, the image is divided into cluster of k*l pixels, where all pixels in each cluster are interpolated and result in the value of one output pixel. For example, a 2*2 binning produces 2*2-pixel clusters and results in images with ¼ of the original resolution.

#### Decimation – Skipping

When decimation is chosen, only every n-th pixel is used to create the output image. For example, with a 2x1 vertical skipping, every odd number line is used and every even number line is skipped, resulting in an image with half its original vertical resolution. Skipping is a faster downsampling mode, but also introduces more aliasing effects.

### 3.1.3 Image data output formats

All modes are provided by the xiAPI or standard interfaces using the xiAPI (please see Programming). Each camera model supports several Image Data Output Formats.

This table is applicable to:
all models in this manual (refer to the table Models and sensors overview)

| Mode | Description |
|---|---|
| XI_MONO8 | 8 bits per pixel. [Intensity][1,2] |
| XI_MONO16 | 16 bits per pixel. [Intensity LSB] [Intensity MSB][1,2] |
| XI_RAW8 | 8 bits per pixel raw data from sensor. [pixel byte] raw data from transport (camera output) |
| XI_RAW16 | 16 bits per pixel raw data from sensor. [pixel byte low] [pixel byte high] 16 bits (depacked) raw data |
| XI_FRM_TRANSPORT | Data from transport layer (e.g. packed). Depends on data on the transport layer[3] |

[1]Higher CPU processing is required when this mode is selected because color filter array processing is implemented on PC. This processing is serialized when multiple cameras is used at once. The most effective way to get data from camera is to use XI_RAW8, where no additional processing is done in API.
[2]On monochromatic cameras the black level is not subtracted in XI_MONO8 and XI_MONO16 formats by Image Processing in xiAPI, so black level remains the same as in RAW format.
[3]When using Transport Data Format, the Image Processing block from XiAPI Image Data Flow is skipped and therefore the Transport format is the most effective data format in terms of CPU and RAM usage.

Table 35: Image data output formats

## 3.2 Acquisition modes

### 3.2.1 Free-Run

Also known as continuous acquisition. In this mode the sensor delivers a constant stream of image data at the maximum speed available by the current bandwidth, without any external trigger. Each image exposure is sequentially started automatically when possible.

For all sensors the exposure of the next frame overlaps with the data readout of the previous frame.
This Overlap mode gives the highest number of frames per second (FPS).

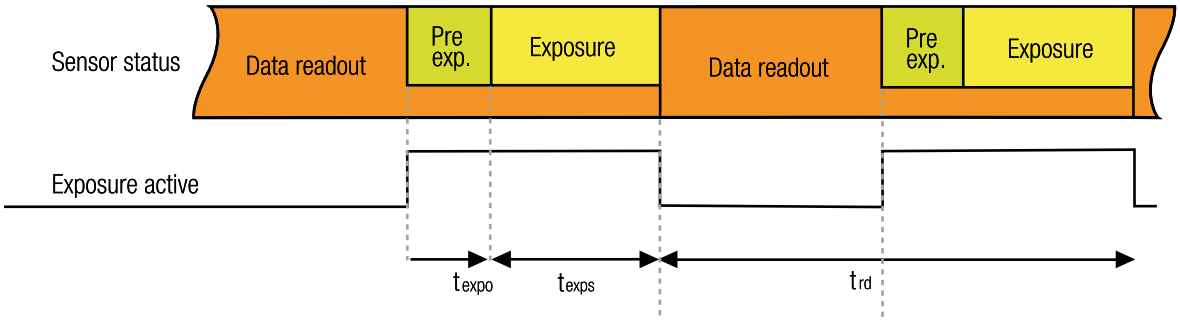



Figure 46: Acquisition mode - free run

The frame rate in free run mode depends inversely on the frame time. In general the frame time roughly equals to the readout time or to the exposure time, depending on which one of the two is larger. This means that when exposure time is larger than the readout time, the frame rate gradually decreases with increasing exposure time (frame_rate $\sim$ 1/t_exp).

In this mode the timing depends on the Exposure Time and Data Readout Time. In situation when the exposure time is comparable or longer than readout time, the exposure active signal might have constant active level during acquisition. This might be caused also by different propagation delay for rising and falling edge of opto isolated outputs. Polarity inversion might help to make visible the separated exposure pulses. Some camera models support limiting of FPS. When set the camera will limit the frame rate so it does not exceed the set value. Please see: Frame_Rate_Control. This is also applicable in case of triggered acquisition.

### 3.2.2 Trigger controlled acquisition/exposure

Unlike in the free-run, each image exposure can also be triggered with an input trigger signal. In this mode, the sensor waits in stage until the trigger signal arrives. Only then, the exposure of first frame is started, which is followed by the data readout. XIMEA cameras supports several triggered modes along with single image exposure after one trigger. The trigger signal can be either edge sensitive or level sensitive. In the case of “level sensitive”, it can be used to control length of exposure or acquisition itself. Generally trigger sources can be divided into two groups:

#### Software trigger

The trigger signal can be sent to the sensor using a software command. In this case, common system related latencies and jitter apply.

#### Hardware trigger

A hardware trigger can be sent to the sensor using the digital input. Triggering by hardware is usually used to reduce latencies and jitter in applications that require the most accurate timing. In this case rising edge of input signal is suggested as the delay of opto coupler is smaller as well as introduced jitter. Triggering by hardware is usually used to reduce latencies and jitter in applications that require the most accurate timing.

## Triggered mode - Burst of frames

For more information please see: Frame Burst Modes

### Frame Burst Start

In this mode each trigger pulse triggers defined number of exposed frames.

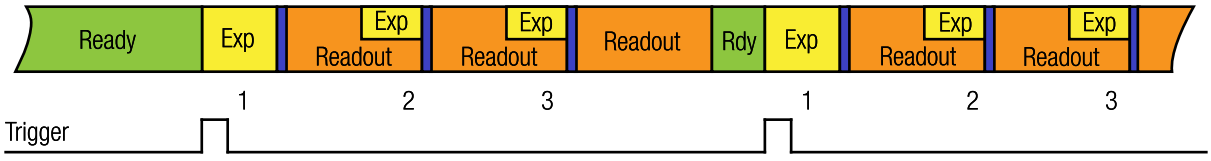



Figure 47: Triggered burst of frames – frame burst start

### Frame Burst Active

If trigger is level-sensitive, it can be used to control image acquisition.

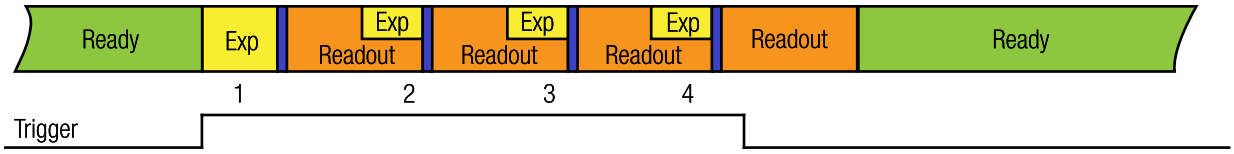



Figure 48: Triggered burst of frames – frame burst active

## 3.3 Exposure time

Also known as shutter speed. This parameter defines the length of the integration period for each frame. Most CMOS sensors generate the exposure interval internally. For some it is possible to control it by external signaling. The sensor internal timing depends on the provided system clock. Most sensors use dividers to generate slower clocks for internal usage.

The minimum exposure time is defined mostly by row times, where the row time ($T_R$) is dependent on various internal settings. Very few sensors support exposure times equal to zero. There is a defined minimum exposure time as well as minimum steps between possible exposure times. There is also a maximum exposure time, defined by sensor architecture.

## 3.4 Gain

The gain value influences the analog-to-digital conversion process of the image sensor pipeline and acts as a multiplier of the output signal. Using gain values greater than 0 will increase the pixel intensities but may also increase the overall noise level. For some camera models the gain can be set in discrete steps only.

## 3.5 Sensor Shutter Modes

Cameras can be operated in two shutter modes, Rolling Shutter or Global Reset Release. The Rolling Shutter mode is used if the camera is operated in free-run mode. If the camera is triggered, either by hardware trigger or through software, the sensor uses the Global Reset Release mode.

### 3.5.1 Global Reset Release Mode

- Global reset of all photo diodes
- Integration stage

Transfer, conversion and readout line by line starts at the end of the integration of the first line. Not transferred line stays in integration stage until readout of particular line starts. This leads to different exposure time for individual lines. Each next line has exposure longer by readout of one line.

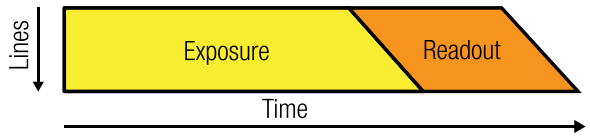



Figure 49: Global reset release mode - schematic

Because of the longer exposure of the lower lines they may be show increased blurring if the object moves. To freeze the motion, a flash may be used. In contrast to rolling shutter mode the flash strobe does not need to be delayed.



Figure 50: Global reset release mode - image horizontally moved object

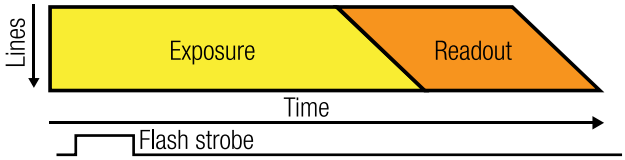



Figure 51: Global reset release mode with flash - schematic

### 3.5.2 Rolling Shutter Mode

- Line by line integration state
- Line by line transfer and readout

Integration of next line is delayed by readout time of one line

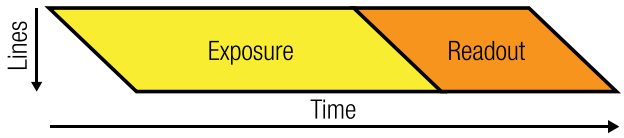



Figure 52: Rolling shutter mode - schematic

Because of the sequential start of the exposure, the rolling shutter mode may introduce artifacts effect if objects move. In the direction of the lines (horizontal) the image will be sheared. When moving in vertical direction, the object may appear longer or shorter. When the exposure is longer also motion blur may occur



Figure 53: Rolling shutter mode image of a horizontally moved object



Figure 54: Rolling shutter mode image of a horizontally moved object, long exposure time

Rolling shutter artifacts may be prevented by using a flash or stroboscopic light. The flash or strobe must occur when all lines are exposed simultaneously. The exact timing depends on sensor type and readout timing. In Rolling shutter mode all lines are triggered consecutively, and a strobe must be timed so that it does not start before all lines are open. The delay can be calculated from the highest frame rate and is 1/fps. The strobe must also end before the first lines are closed again for exposure, which sets a lower limit for the exposure time, as can be seen in the figure above.

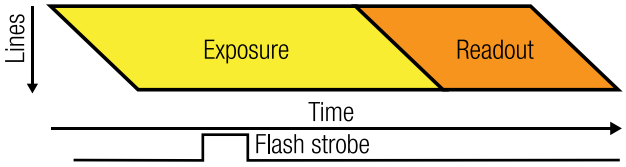



Figure 55: Rolling shutter mode with flash - schematic

## 3.6 API Features

Host-assisted image processing features available in xiAPI

### 3.6.1 Exposure – Auto gain

When AEAG is used, every captured image is evaluated for its mean intensity. Based on the result, the exposure and gain values are modified with the objective to achieve a target intensity level for the following image. Further, the maximum applicable exposure and gain values can be defined. Since both, exposure and gain, have an influence on the intensity, the ratio between those two parameters in their contribution to the algorithm can also be set (exposure priority).

### 3.6.2 Parallel ADC readout mode

Enables the parallel ADC readout mode, where all exposed pixels undergo dual sampling, leading to reduced readout noise at the cost of increased readout time (MANUAL)Enabling this feature activates the parallel ADC readout process for all pixels, effectively halving the maximum frame rate while improving the noise performance and signal to noise ratio in low light scenes.

### 3.6.3 High conversion gain mode

Enables high conversion gain feature which applies additional gain to the signal at the pixel level. This leads to a reduction in read noise, a boost in sensitivity and signal-to-noise ratio, particularly in low-light situations. Consequently, the camera exhibits superior performance in dark environments, capturing images with minimal noise and enhanced detail.

### 3.6.4 Sensor defect correction

During the manufacturing process, every camera is tested for various type of defects and a list of the measured defect pixels is created and stored in the camera's non-volatile memory. This list is then used for the correction of acquired images during operation. The correction is inactive by default, but can be turned on by the user if a non-processed output is required.

### 3.6.5 Flat field correction

Flat field correction (FFC or shading correction) is a method to remove non-uniformities in the image caused by different sensitivities of the pixels and by distortions caused by optics. For XIMEA cameras this correction is applied in the image processing part of the image data flow diagram (it is performed on the host computer thus depending on the image size and CPU performance enabling it may cause increased processing time).

In order for the xiapi to calculate the gain and offset coefficients for each individual pixel, it is necessary to load calibration images (1 dark image and 1 mid-saturated image) before applying FFC in RAW8 or RAW16 format depending on desired output bit depth. To obtain optimal results, camera should be in the same setup (lens, device output bit depth, gain, ROI, downsampling, Zero ROT, light conditions...) during acquisition of calibration images and while using FFC.

Compare of camera output with shading (left) and after FFC enabled (right):

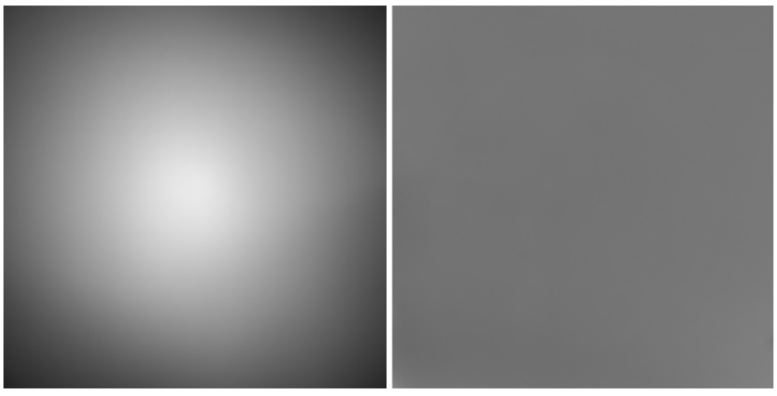


Figure 56: Flat field correction - images comparison

## Acquisition of calibration images

The easiest way to acquire calibration images is by using **CamTool** guide:

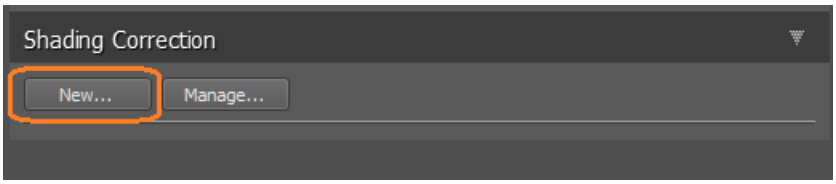



Figure 57: Flat field correction - new FFC

### Dark Image

Close camera lens with a cap (make it dark) and click button Capture. Average the image from set number of frames to suppress dynamic noise.

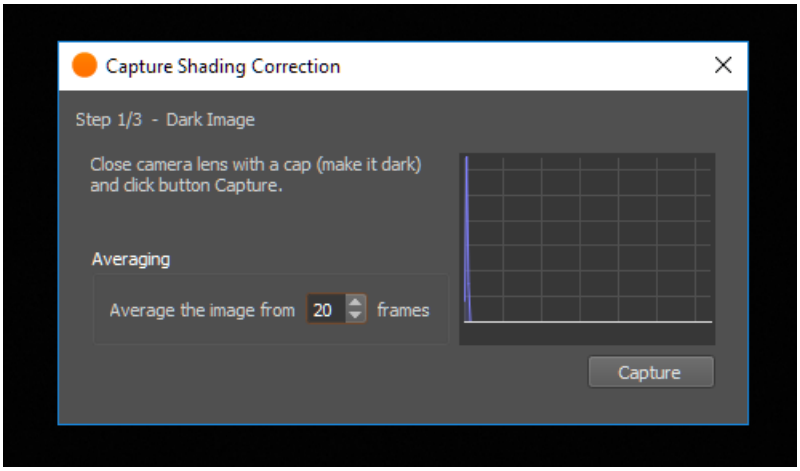



Figure 58: Flat field correction - Dark image

### Mid-saturated image

Open camera lens and aim the camera into paper illuminated at 30-70% and click button Capture. Average the image from set number of frames. Image should be focused out of captured plane to reduce dust or other details in the scene.

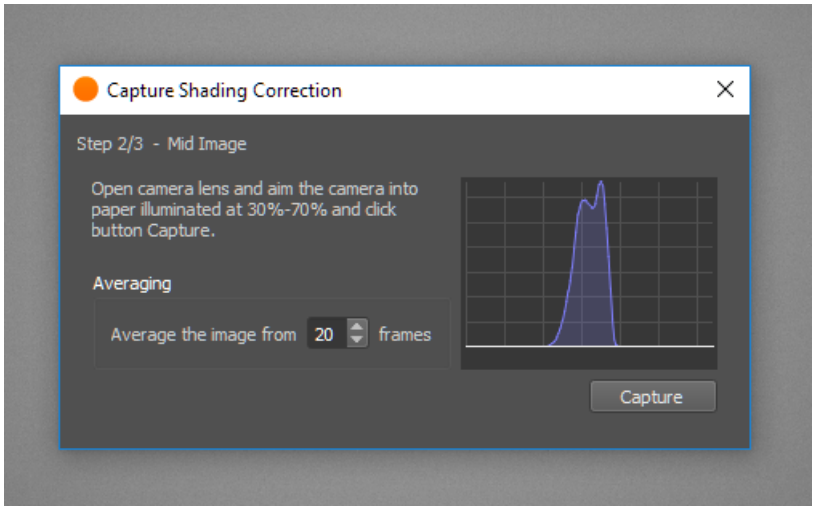



Figure 59: Flat field correction - Mid- saturated image

### Save TIFF files

Save the new preset how it be displayed in CamTool.

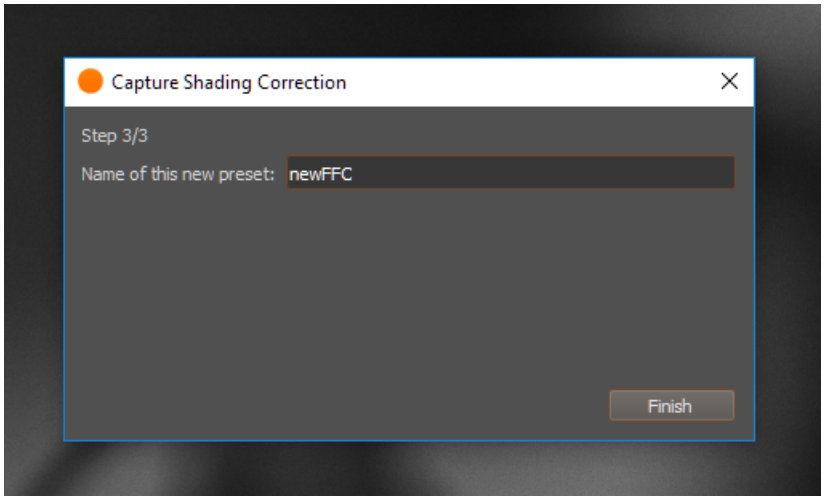



Figure 60: Flat field correction - new preset

To verify calibration, FFC can be also enabled in CamTool by clicking on created preset

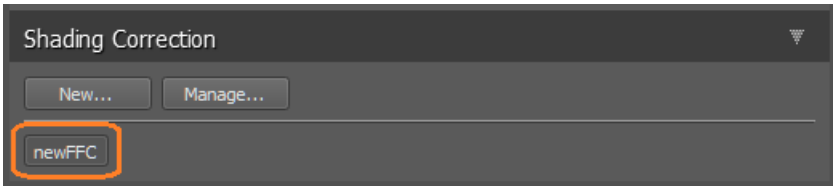



Figure 61: Flat field correction - Enabling FFC

In case of any issue, please double check that all dependent camera parameters (device output bit depth, ROI, downsampling, Zero ROT, exposure, gain...) are in the same setup as during acquisition of calibration images

To see calibration images and be able to save them, click on Manage, then choose preset from list. Camera parameters for that particular preset will be displayed. Click on show dark/mid image

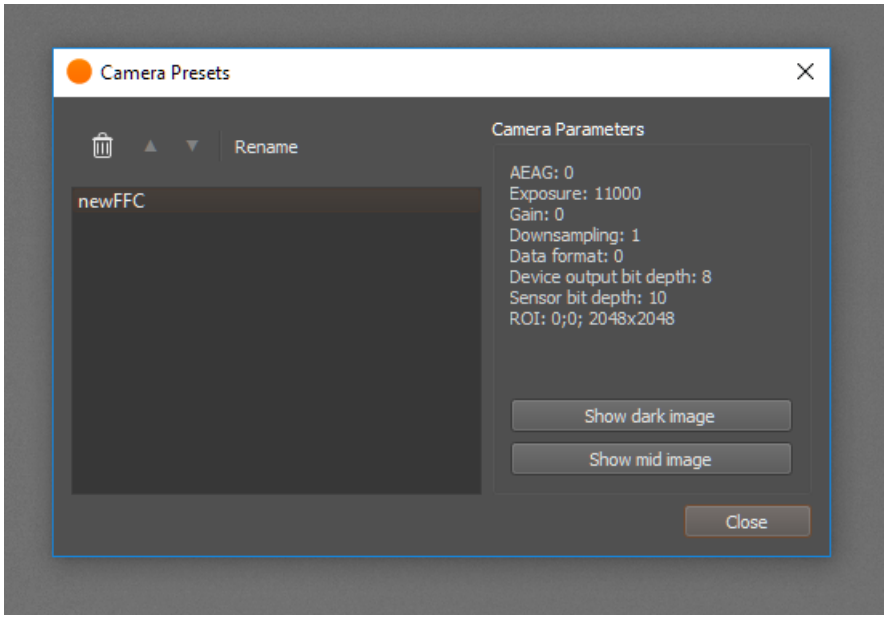



Figure 62: Flat field correction - FFC management

When images are shown in CamTool it is possible to save them by clicking on save icon in top toolbar. Images should be saved in uncompressed TIFF format to use in API.

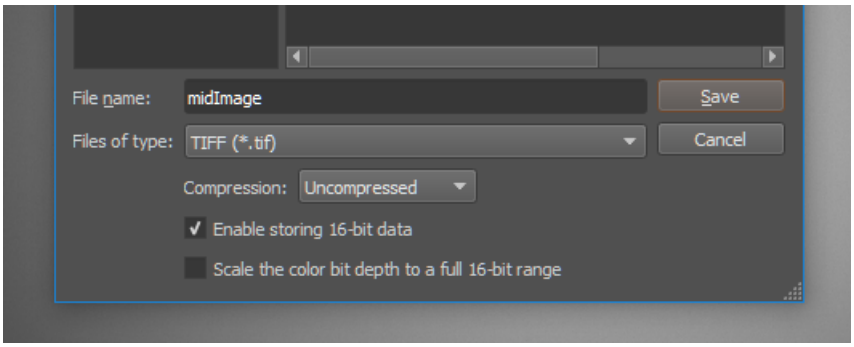



Figure 63: Flat field correction - Safe TIFF

Otherwise, calibration images from CamTool are stored in hidden AppData folder. It can be opened in Windows Run application by command:

`%LOCALAPPDATA%\xiCamTool\shading`

Calibration images might be also acquired in any other tool as long as the output is in TIFF format and with the same camera setup.

## Applying FFC in xiAPI

### xiAPI command sequence:

- Set all dependent camera parameters (device output bit depth, ROI, downsampling, Zero ROT, exposure, gain...) to be in the same setup as during acquisition of calibration images.
- Load dark image - XI_PRM_FFC_DARK_FIELD_FILE_NAME
  `size` - size of the file name - `strlen(file\_name)`.
- Load mid-saturated image - XI_PRM_FFC_FLAT_FIELD_FILE_NAME
  `size` - size of the file name - `strlen(file\_name)` (place both image files into project folder).

  Note: Use the same image file for this parameter as for XI_PRM_FFC_DARK_FIELD_FILE_NAME for dark-field correction only. Processing will subtract the dark image only while using the unity (1.00) gain for correction.
- Enable XI_PRM_FFC.

### Sample code:

```
xiSetParamInt(0, XI_PRM_NEW_PROCESS_CHAIN_ENABLE, XI_ON); // MU,MQ,MD camera families

xiOpenDevice(0, &xiH);
// set dependent camera params to same values as during calibration

xiSetParamString(xiH, XI_PRM_FFC_DARK_FIELD_FILE_NAME, "darkImage.tif", strlen("darkImage.tif"));
xiSetParamString(xiH, XI_PRM_FFC_FLAT_FIELD_FILE_NAME, "midImage.tif", strlen("midImage.tif"));
xiSetParamInt(xiH, XI_PRM_FFC, 1);
```

In FFCdemoWithOpenCV.cpp is FFC demonstrated in OpenCV+xiAPI example. FFC might be enabled or disabled by pressing any key while program is running.

# 4 Operation

For a proper operation of your camera there are certain requirements that have to be met. You can read more about these requirement as well as about the correct usage of camera in the following sections.

## 4.1 System requirements

### 4.1.1 Software requirements

Cameras are compatible with the following operating systems:

- Windows 10, 11
- Linux Ubuntu
- MacOS 10.8 or newer




All XIMEA cameras are compatible with the most advanced Vision and Image Processing Libraries. See chapter XIMEA Software Packages for more information about the options to access cameras, as well as a list of currently supported libraries and frameworks supported in Windows. For more information visit API - Application Programming Interfaces.

## 4.2 XIMEA software packages

### 4.2.1 XIMEA Windows software package

XIMEA API Software Package can be installed on: Microsoft Windows 10, 11.

#### Contents

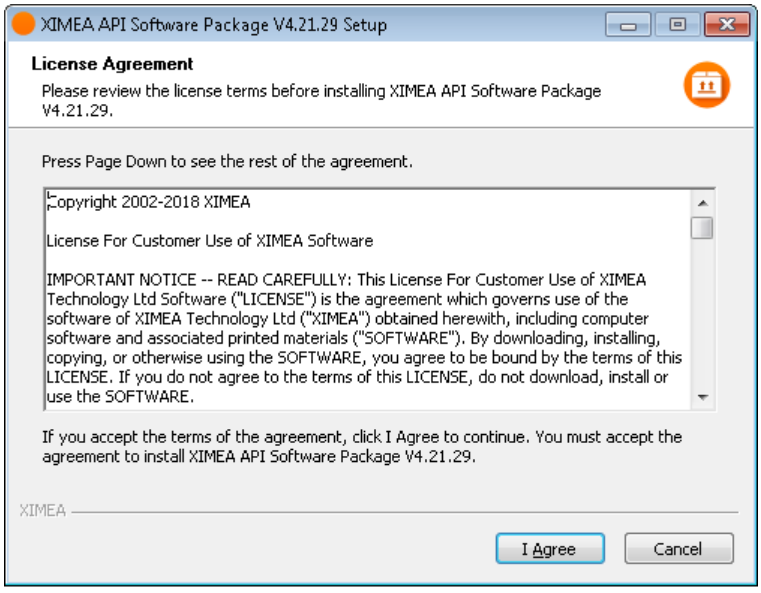
The package contains:

- OS Drivers of all XIMEA camera types for OS Microsoft Windows, Windows Server 2008 R2 x86-64, Windows 10 32/64 bit
- APIs (xiAPI, xiAPI.NET, xiApiPython )
- Examples
- CamTool
- xiCOP
- GenTL Producer - for connection of GenTL Consumer applications
- Vision Libraries integration demonstrations:
  - NI LabView interface - xiLib

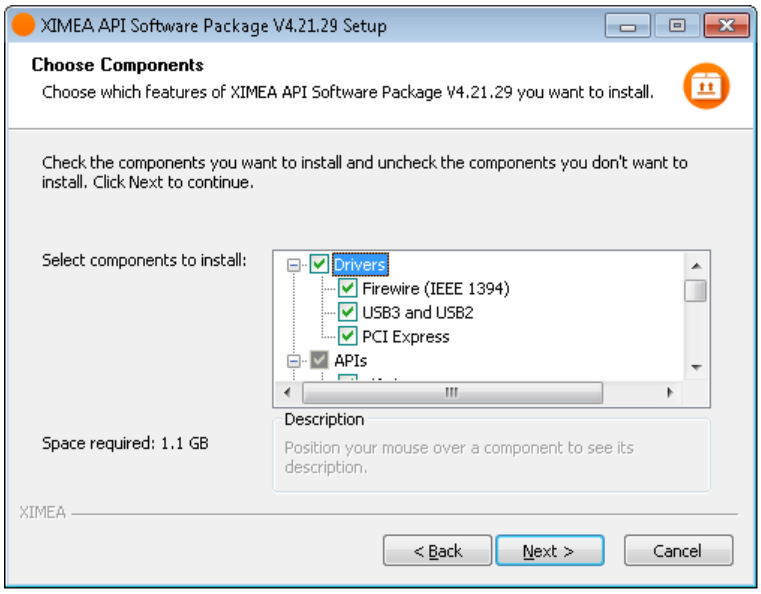
#### Installation

- Download and execute the XIMEA API Software Package installer (EXE-file, approximate size 100 MB): http://www.ximea.com/downloads/recent/XIMEA_Installer.exe
- Read the License Agreement
- Start the installer

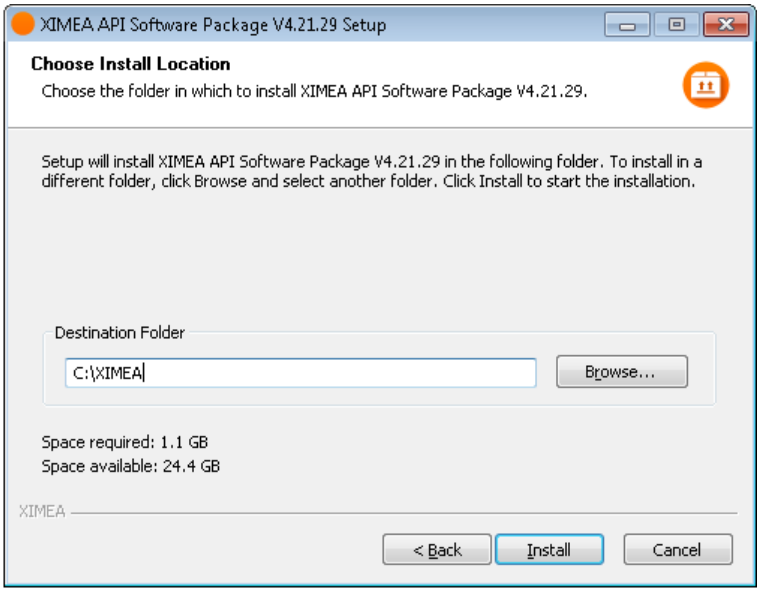
  Be sure that you have administrator privileges or start the Installer with administrator rights (right click and select “run as administrator”):



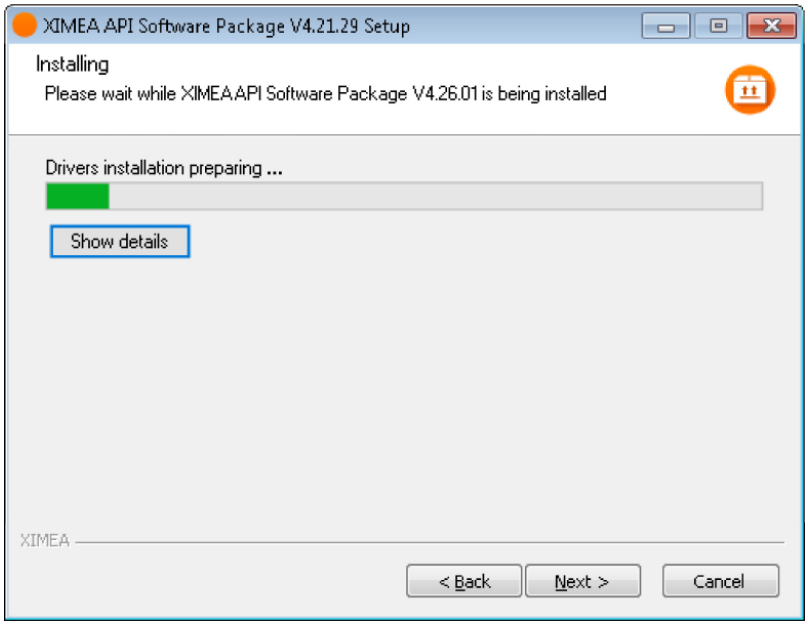
- Select the Software components you want to install. You can uncheck the components you don't want to install, but it is recommended to leave them all checked



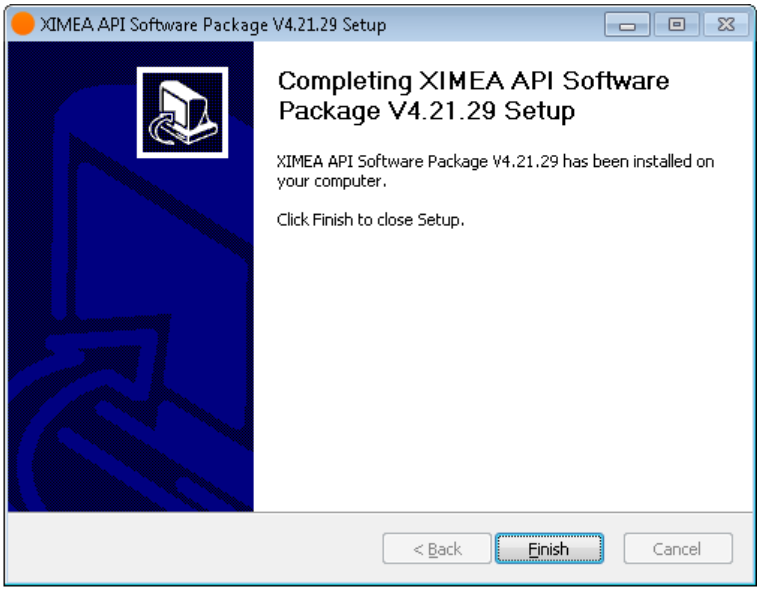

- Specify the install location - you can leave the default location or change it to your desired location



- Now the XIMEA API Software Package should start copying files, updating System Variables and installing drivers if necessary




- Installation is completed
- Finish



### 4.2.2 XIMEA Linux software package

XIMEA Linux Software Package is tarred installer with files that can be run on Linux Ubuntu 14.04 and 16.04 (32 and 64 Bit) and newer releases.

#### Contents

The package contains:

- Driver for XIMEA USB2 and USB3 cameras
- xiAPI
- XIMEA CamTool
- Examples:
  - xiSample - sample showing basic image acquisition in xiAPI

#### Instalation

- Download XIMEA Linux Software Package:

  http://www.ximea.com/downloads/recent/XIMEA_Linux_SP.tgz

  ```
  wget http://www.ximea.com/downloads/recent/XIMEA_Linux_SP.tgz
  ```

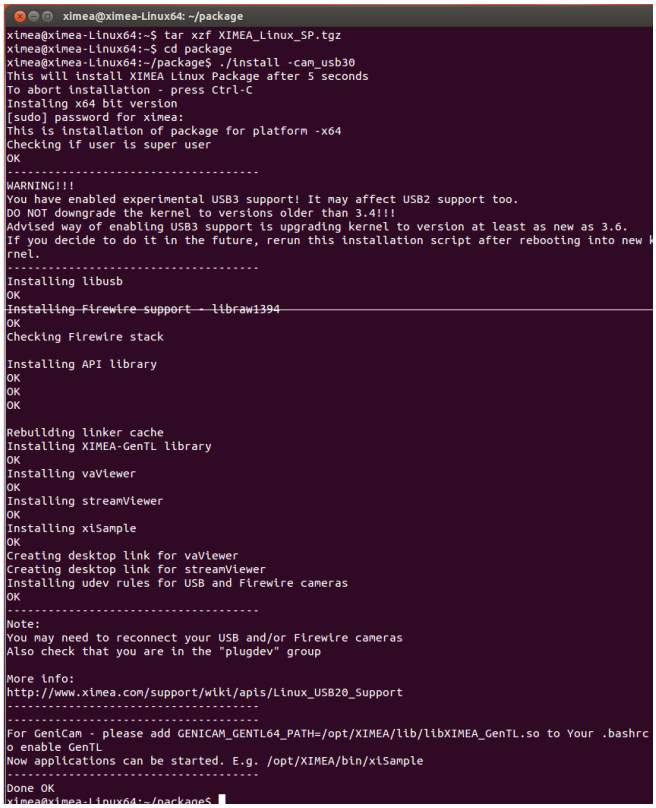



- Untar

  ```
  tar xzf XIMEA_Linux_SP.tgz
  cd package
  ```

- Start installation script

  ```
  ./install
  ```




**Note:** If logged in user is not root, you will be asked for your password to get root access, because the installation runs with root account using sudo.

### 4.2.3 XIMEA macOS software package

XIMEA macOS Software Package is native DMG installer that can be run on macOS 10.8 (Mountain Lion) or newer.

#### Contents

The package contains:

- Driver (beta version) for XIMEA USB2 and USB3 cameras
- xiAPI
- XIMEA CamTool
- Examples:
  - xiSample - sample showing basic image acquisition in xiAPI

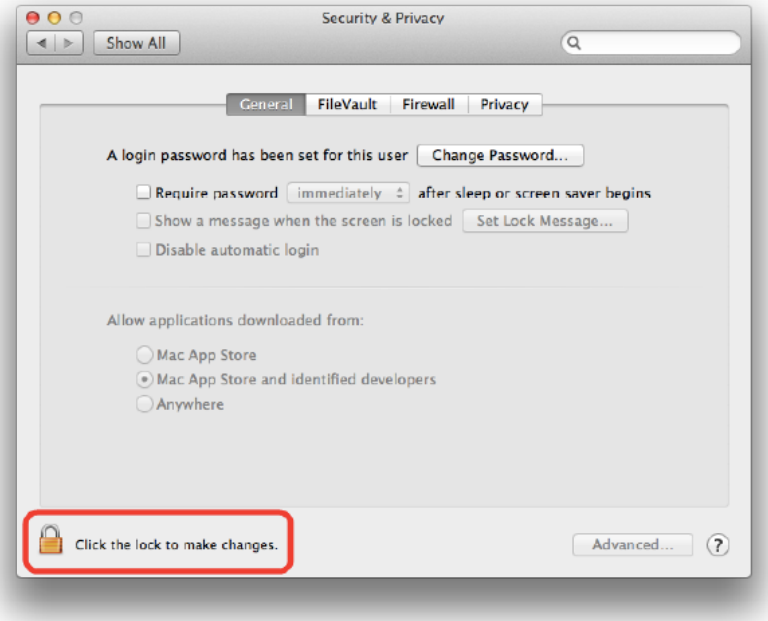
#### Installation

Before installing XIMEA macOS Software Package it may be necessary to modify security settings on your computer. The new feature of OS X 10.8 called GateKeeper can prevent you from using our macOS Software Package due to the fact that the current version is unsigned.

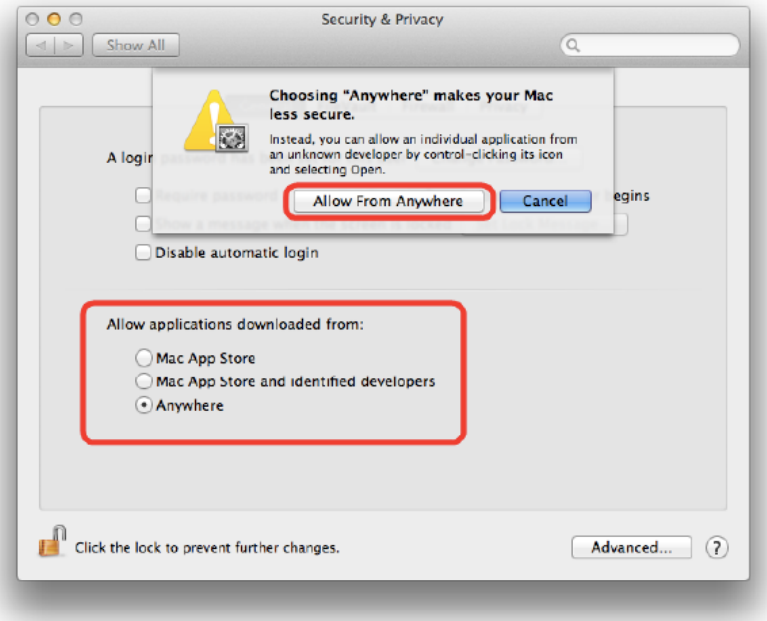
- Open System Preferences application and click on Security & Privacy



- Click on the lock to allow changes to be made




- On the General Tab select the option Anywhere under Allow applications downloaded from:




- Download XIMEA macOS Software:
  http://www.ximea.com/downloads/recent/XIMEA_OSX_SP.dmg
- Mount it by double-clicking this file in Finde
- Run the install script to install XiAPI on your macOS system
- A window with package contents will open

## Start XIMEA CamTool

- Connect camera
- Start Applications / XIMEA CamTool
- Start acquisition by clicking on orange triangle at upper left corner of CamTool




## Short description

The CamTool is a cross-platform application showcasing the features of all XIMEA camera families. It runs on Windows, Linux, macOS systems offering a substantial imaging tool set, which can be further extended with custom modules using a plugin infrastructure. CamTool is based on Qt for the UI and xiAPI for the camera control. Its camera settings menu resembles the parameter set of the xiAPI.

## 4.3 XIMEA CamTool

CamTool allows to operate all connected cameras simultaneously. In this case all controls are layered for the cameras. Basic controls are placed as tabs in upper part of the window. Image window can be detached from application if needed. Amount of visible camera controls depend on visibility level which can be set in Edit → Options. For more information, please, visit our website page: CamTool.




Figure 64: CamTool preview

| Number | 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|---|
| Description | Control panel | Image window | Analytics tools | Proccessing chain | Camera control |

Table 36: CamTool layout

### Functions

- To see live image from multiple XIMEA cameras connected
- Control the camera parameters
- Store of camera image and video
- Analyze the image properties
- Histogram and line profile
- Image averaging, image flip/mirror
- Software trigger timer, save/load camera and program settings
- LUT (Look up table)
- Lua scripting

## 4.4 XIMEA control panel

The XIMEA Control Panel (xiCOP), is a diagnostics and management tool for all XIMEA cameras.
xiCOP is available for Windows (32, 64-bit) and Linux (64-bit) operating system.

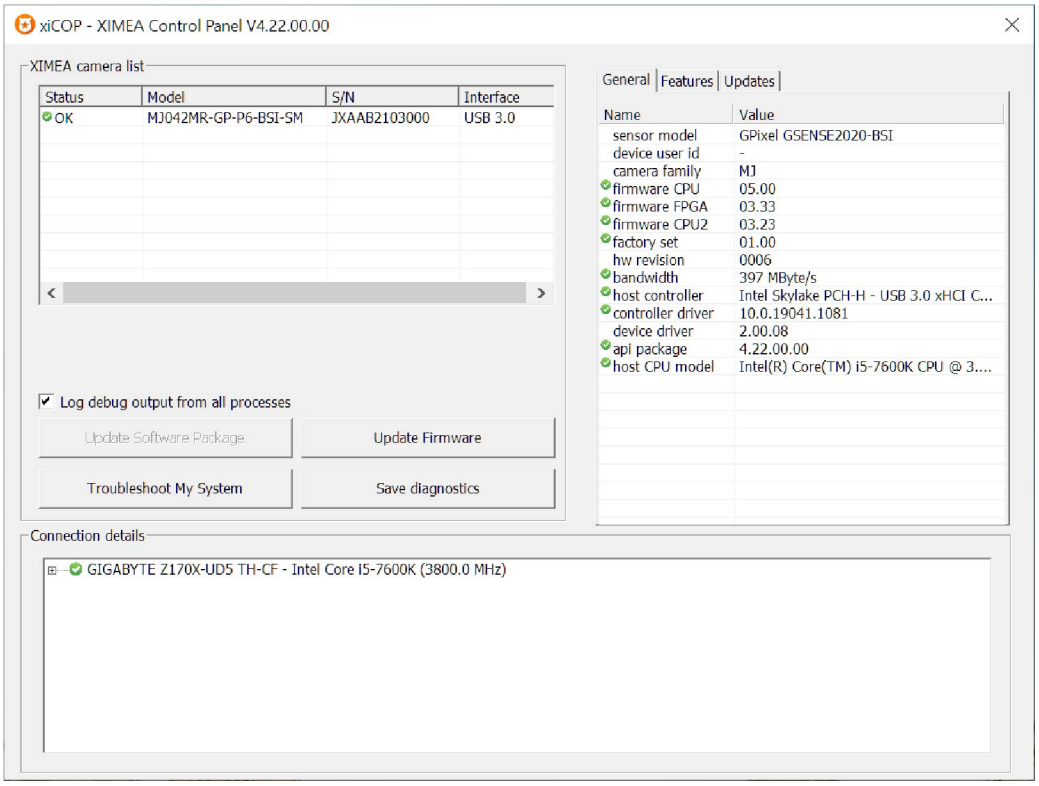



Figure 65: xiCOP example

### Features

- Facilitates diagnostics of system performance bottlenecks
  xiCOP is capable of retrieving the system's hardware tree, thus problematic hardware configurations can be identified
- Diagnosis of firmware and software compatibility
  xiCOP checks relevant firmware and software versions and warns if a component is not up-to-date
- Lists all currently attached XIMEA devices and their features.
- Saves a diagnostic log and debug output which can be reviewed by technical support
- Suggests solution for diagnosed issues
- Allows setting of User IDs to XIMEA cameras
- One click to switch selected XIMEA cameras to USB3 Vision standard and back to XIMEA API
- One click update to the latest XIMEA API Software Package
- One click update of firmware in selected cameras

## 4.5 Supported vision libraries

All XIMEA cameras are compatible with the most advanced vision and image processing libraries. For GUI based software packages, the cameras can be directly accessed without the need of programming. Code libraries are generally used in conjunction with one of our APIs, in order to add additional functionality (e.g. image processing, communication, data storage).

For an up-to-date listing of the supported vision libraries and software packages, visit our website page: Vision Libraries.

### 4.5.1 MathWorks MATLAB




MathWorks® is the leading developer and supplier of software for technical computing and Model-Based Design. More on our website page: MathWorks MATLAB.

### 4.5.2 MVTec HALCON




HALCON is the comprehensive standard software for machine vision with an integrated development environment (IDE) that is used world-wide. More on our website page: MVTec HALCON.

### 4.5.3 National Instruments LabVIEW vision library




LabVIEW is a graphical programming environment. More on our website page: National Instruments LabVIEW Vision Library.

### 4.5.4 OpenCV




OpenCV is an open-source library of programming functions mainly aimed at real time computer vision. More on our website page: OpenCV

## 4.6 Programming

Depending on the target application, the user can choose between several ways of accessing and controlling the camera. These can be divided into two categories: a programmatic approach, through programming code, or an integrated approach, through a supported, GUI based software package. The programmatic approach is generally used for the development of a custom application or image processing pipeline. The integrated approach is favored, if the specific toolset of a certain software package is sufficient and the camera serves as an integrated capture device.

### 4.6.1 Standard interface

As an alternative to the proprietary API, the camera can be accessed through a set of standard interfaces. These interfaces decouple a specific hardware design (e.g. physical interface) of a camera from its control in software. Therefore, multiple camera classes and types can be used in a unified way.

#### GenICam/GenTL

GenICam/GenTL provides a camera-agnostic transport layer interface to acquire images or other data and to communicate with a device. Each camera serves as a GenTL Producer which can be accessed in all software packages that are compatible with the GeniCam standard, as well as through custom developments which implement this standard interface. For more information on programing according the GenICam standard, please visit the standard's website at www.emva.org.

### 4.6.2 xiAPI

xiAPI stands for XIMEA Application Programming Interface. It is a common interface for all XIMEA cameras.

#### Architecture

API is a software interface between the camera system driver and application.

- On Windows: xiAPI is compiled into xiapi32.dll or xiapi64.dll
- On Linux: xiAPI is compiled into /usr/lib/libm3api.so

#### Installation

xiAPI is part of all current XIMEA software packages for Windows, Linux and MacOS. For information on the software packages, see XIMEA Software Packages.

#### xiAPI functions description

The core of xiAPI consists of the following functions, which allow controlling of the camera functionality.

```
// get the number of discovered devices.
XI_RETURN xiGetNumberDevices(OUT DWORD *pNumberDevices);

// open interface
XI_RETURN xiOpenDevice(IN DWORD DevId, OUT PHANDLE hDevice);

// get parameter
XI_RETURN xiGetParam(IN HANDLE hDevice, const char* prm, void* val,
DWORD * size, XI_PRM_TYPE * type);

// set parameter
XI_RETURN xiSetParam(IN HANDLE hDevice, const char* prm, void* val,
DWORD size, XI_PRM_TYPE type);
```

```
// start the data acquisition
XI_RETURN xiStartAcquisition(IN HANDLE hDevice);

// acquire image and return image information
XI_RETURN xiGetImage(IN HANDLE hDevice, IN DWORD TimeOut, INOUT XI_IMG * img);

// stop the data acquisition
XI_RETURN xiStopAcquisition(IN HANDLE hDevice);

// close interface
XI_RETURN xiCloseDevice(IN HANDLE hDevice);
```

## xiAPI parameters description

For a complete list of available parameters, please visit the xiAPI online manual at xiAPI Manual. All functions in xiAPI return status values in form of the XI_RETURN structure which is defined in xiApi.h. If a parameter is not supported by a certain camera, the return value will represent a respective error code (e.g. 106 - Parameter not supported).

Note: Since xiAPI is a unified programming interface for all of XIMEA's cameras, not all of the described parameters apply for every camera and sensor model.

## xiAPI examples

### Connect device

This example shows the enumeration of available devices. If any device was found the first device (with index 0) is opened.

```
HANDLE xiH = NULL;

// Get number of camera devices
DWORD dwNumberOfDevices = 0;
xiGetNumberDevices(&dwNumberOfDevices);

if (!dwNumberOfDevices)
{
 printf("No camera found\n");
}
else
{
// Retrieving a handle to the camera device
xiOpenDevice(0, &xiH);
}
```

### Parameterize device

This example shows how an exposure time is set. Next, the maximum possible downsampling rate is retrieved and the result is set as new downsampling rate.

```
// Setting "exposure" parameter (10ms)
int time_us = 10000;
xiSetParam(xiH, XI_PRM_EXPOSURE, &time_us, sizeof(time_us), xiTypeInteger);

// Getting maxium possible downsampling rate
int dspl_max = 1;
xiGetParamInt(xiH, XI_PRM_DOWNSAMPLING XI_PRM_INFO_MAX, &dspl_max);

// Setting maxium possible downsampling rate
xiSetParamInt(xiH, XI_PRM_DOWNSAMPLING, dspl_max);
```

## Acquire images

This example shows how the acquisition is started on the device with the handle xiH, ten images are acquired in a row and the acquisition is stopped.

```
            xiStartAcquisition(xiH);

    #define EXPECTED_IMAGES 10
    for (int images=0;images < EXPECTED_IMAGES;images++)
    {
    // getting image from camera
    xiGetImage(xiH, 5000, &image);
    printf("Image %d (%dx%d) received from camera\n", images,
    (int)image.width, (int)image.height);
    }
    xiStopAcquisition(xiH);
```

## Hardware trigger and exposure active output

In this setup each image is triggered by a Digital Input Trigger. After the image is triggered, it can be transferred using xiGetImage. This setup ensures a low latency between the trigger signal and image Exposure start.

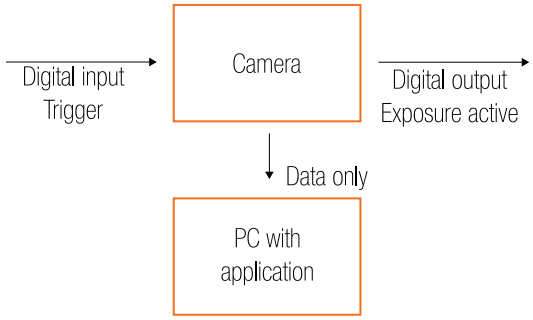



Figure 66: GPIO scheme

```
            HANDLE xiH;
    xiOpenDevice(0, & xiH);

    // select trigger source
    xiSetParamInt(xiH, XI_PRM_TRG_SOURCE, XI_TRG_EDGE_RISING);

    // select input pin 1 mode
    xiSetParamInt(xiH, XI_PRM_GPI_SELECTOR, 1);
    xiSetParamInt(xiH, XI_PRM_GPI_MODE, XI_GPI_TRIGGER)

    // set digital output 1 mode
    xiSetParamInt(xiH, XI_PRM_GPO_SELECTOR, 1);
    xiSetParamInt(xiH, XI_PRM_GPO_MODE,  XI_GPO_EXPOSURE_ACTIVE);

    xiStartAcquisition(handle1);

    // Trigger signal should start image exposure within timeout
    #define TIMEOUT_IMAGE_WAITING_MS 10000
    xiGetImage(handle, TIMEOUT_IMAGE_WAITING_MS, &image);
    // process image here…
```

### xiAPI Auto Bandwidth Calculation

xiAPI uses Auto Bandwidth Calculation (ABC) before the opening of each camera by default. After the measurement, 90% of the measured value is used as the maximum allowed transfer speed of the camera to ensure the stability of transfer.

It is important to set this parameter to XI_OFF to ensure highest possible data transfer speed.
To disable ABC, the application should set parameter XI_PRM_AUTO_BANDWIDTH_CALCULATION to XI_OFF before the first xiOpenDevice is used. This setting disabled ABC and the camera stream is not limited.

## xiAPI.NET

XIMEA Application Programming Interface for Dot Net - Microsoft Visual C#. xiAPI.NET is designed as a wrapper around xiAPI and therefore shares most of its functionality.

## xiApiPython

Applications in Python can access XIMEA cameras using xiApiPython interface. It is a wrapper around xiAPI, which integrates camera features and capabilities into PYTHON.

# 5 Appendix

## 5.1 Troubleshooting and support

This chapter explains how to proceed, if you have issues in bringing your camera to proper operation.

At first, please make sure that you have installed the latest version of the following XIMEA software package, based on your OS:

- XIMEA Windows Software Package
- XIMEA Linux Software Package
- XIMEA macOS Software Package

Please make sure, that you have connected your camera with the appropriate XIMEA cable to an appropriate port. Ensure that the connections are carefully locked. Follow the instructions described in section 4.3 (run the camera with the Ximea CamTool). In case that you still have issues, please read the following chapters.

### 5.1.1 Worldwide support

We offer worldwide first level support to you by our partners. Please refer to your local dealer if you need technical support for your camera.

### 5.1.2 Before contacting technical support

There are several steps to take before contacting your local dealer for technical support. In case you cannot display images from your camera, please open the XIMEA xiCOP software (please see section 4.4). It will immediately start searching for connected cameras. Your camera will appear in the XIMEA camera list on the upper left side of the xiCOP window if it is connected properly and your USB interface meets the minimum system requirements described in section 4.1. If the camera does not appear, please proceed with the following steps:

Step 1 Click on the button “Troubleshoot My System” and follow the instructions that are suggested.

Step 2 If step 1 does not lead to a positive result, please click the button “Save diagnostics”.
Keep the diagnostic file ready for providing it to support.

Step 3 Contact your local dealer where you bought the camera either by phone or by email for first level support.
They will decide if they can help you immediately or if more information is necessary for initiating the next steps.

## 5.2 Frequently Asked Questions

- Frequently Asked Questions
- Knowledge Base

## 5.3 Product service request (PSR)

If you experienced any unexpected behavior of your camera, please, follow the steps described below:

### Step 1 – Contact support

If your camera is not working as expected, please, contact your local dealer for troubleshooting the product and determine the eligibility of a Product Service Request (Product Service Request (PSR)). In case you were asked to create a PSR by your local contact, please continue to Step 2.

NOTE: Your product must be UNDER WARRANTY in order to qualify for a free repair or replacement.

### Step 2 – Create product service request (PSR)

- Read the XIMEA General Terms & Conditions
- Open the XIMEA Helpdesk
- Set field Department to “Service”
- Fill in all fields
- Confirm with the button “Submit”

### Step 3 – Wait for PSR approval

Our support personnel will verify the PSR for validity. If your PSR is valid and no further information is required, the PSR will be approved within 3 business days. After that you will get a notification email contains the shipping instructions. When you received the PSR Approval email – please continue to Step 4. In case your PSR was rejected – please do not send the product to XIMEA.

### Step 4 – Sending the camera to XIMEA

If possible, send the camera back in the original package. If not possible, please pack the camera in a way that it cannot be damaged during shipment and send it back as described in the PSR Approval email that you have received.

### Step 5 – Waiting for service conclusion

Once we have received the camera, we will send you a notification. The XIMEA Service will then check the status of the camera that you have sent for a possible repair. Depending on warranty conditions, product status and agreement one of the following operations will be performed:

| Operation | Repair costs paid by | Return delivery costs paid by |
|---|---|---|
| repaired in warranty | XIMEA | XIMEA |
| replaced in warranty | XIMEA | XIMEA |
| repaired for cost | Customer | Customer |
| not repaired and returned | — | Customer |
| not repaired and discarded if requested by customer | — | — |

Table 37: Service operations overview

If the camera will be returned, you will receive the tracking number. In this case, please continue to Step 6.

### Step 6 – Waiting for return delivery

After you have received the return shipment, please confirm it by changing the status of the PSR to “Received by customer”.

NOTE: If you have any problems accessing the links below, please contact our Support Team at www.ximea.com.

## 5.4 Safety instructions and precautions

Safety instructions and precautions are available at the following XIMEA webpage: Safety instructions and precautions.

## 5.5 Warranty

Information about warranty is available at the following XIMEA webpage: Warranty.

## 5.6 Standard Terms & Conditions of XIMEA GmbH

The Standard Terms and Conditions are available at the following XIMEA webpage: General Terms and Conditions.

## 5.7 List of Trademarks

List of Trademarks is available at the following XIMEA webpage: List of Trademarks.

## 5.8 Copyright

All texts, pictures and graphics are protected by copyright and other laws protecting intellectual property. It is not permitted to copy or modify them for trade use or transfer, nor may they be used on websites.

# Glossary

| | |
|---|---|
| CMOS | Complementary Metal-Oxide-Semiconductor 7, 53 |
| DR | Dynamic Range 7 |
| ESD | Electrostatic discharge 27 |
| FPGA | Field Programmable Gate Array 49 |
| FPS | Frame Per Second 51 |
| FWC | Full Well Capacity 7 |
| PSR | Product Service Request 77 |
| ROI | Region Of Interest 49 |

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