Integrated Quality and Environmental Policy

The General Management of XIMEA commits itself to comply with legal, regulatory and customer requirements, especially the environment, and to promote the continuous improvement of the efficiency of the Management System implemented, including the protection and preservation of the environment that surrounds the company.

For this purpose, the system shall be reviewed at least once a year, including the Organization’s Management Objectives.

It is the responsibility of the Quality Manager to ensure that, the policy is communicated to, and understood by all staff, actual and potential customers and the community at large and is reviewed annually at our AGM and revised if needed, to reflect changing business conditions, new technology, government policies and other relevant information.

Integrated Management Policy statement

By taking the business management standards and integrating them into a single philosophy XIMEA intends to achieve continuous improvement of all of our business activities and to maintain our position as the manufacturer of the best industrial, smart, and scientific cameras and offer the highest levels of processing power, compatibility, and support at a competitive price.

Through the application of our integrated Quality and Environment Management System, XIMEA will provide services, products, that are effective, reliable, leading edge and problem free, with safety, quality and environmental protection as the highest priorities in all that we do.

In order to attain this objective and to guarantee the best and reproducible quality and the best possible customer satisfaction, XIMEA is committed to:

- Understand current and future customer needs, meet customer requirements and strive to exceed customer expectations. Providing customers with high quality products and services which meet requirements and are fit for their purpose;
- Comply with all applicable laws, regulations, permits, industry standards and other requirements that relate to quality and environmental aspects;
- Commit to pollution prevention, waste and energy reduction property conservation, and environmental protection;
- Commit to continually improve the performance and effectiveness of the Integrated Management System;
- Enhance the skills of management and staff through review and actively pursuing an on-going training policy, the objective of which is to prepare staff to perform their work more effectively;
- Promote the culture of continual quality improvements and the philosophy of getting things “right first time”.

We are committed to lead by example and to demonstrate best practices within all of our operations. We widely promote sustainable principles and practices to the broader community in order to influence others to genuinely improve environmental performance.

Each employee is involved in the processes and their planning.

Everyone is responsible for the quality within the company and for maintaining high standards.